

**To file an appeal:**

Call United HealthCare Community Plan of Missouri at **1-866-292-0359** and tell them you want to file an appeal. TTY users, call **711**. If you speak another language or need American Sign Language you can ask for an interpreter at no cost to you.

Or you can write:

**UnitedHealthcare Community Plan of Missouri**

**Attention: Appeals and Grievance**

**P.O. Box 31364**

**Salt Lake City, UT 84131-0364**

United HealthCare Community Plan of Missouri must make a decision on your appeal within 30 days of receiving it.

**Could your health suffer if you wait for our decision? If so, ask for an expedited review.** Call UnitedHealthcare member services at **1-866-292-0359** and tell what might happen if you don't get a quick decision. The expedited review must be completed within seventy-two (72) hours.