

# Patient 360 (P360) Quick Guide

Patient 360 (P360) is Innovaccer's snapshot view of the patient's longitudinal record, combining both claims data and EMR data.

**Patient Search:** The Patient Search function allows you to search by a patient's first or last name, the EMPI, or the patient's date of birth.

Search by Patient's Name, EMPI or DOB

Search Patient

Advanced Search

**Left Menu:** This menu allows you to navigate through a patient's Clinical Data, Care Management plans, Risk information, and Profile.

**Clinical Data:** Each section of the Clinical Data page is called a "card." On the right of the Clinical Data screen, you will see a menu with the name of each card. The number to the right of each card name is the number of encounters, diagnoses, labs, etc. within P360 associated with that particular card.

**Care Management:** Please do not use this section as CMICS does not utilize Innovaccer's Care Management solution.

**Risk:** This section allows you to view potential coding gaps, patient's CDPS Risk Score, and SVI (Social Vulnerability Index). See next page for more information.

**Profile:** This section allows you to view a patient's personal information, including preferred method of contact, associated phone numbers and addresses, email address and emergency contact information, and health plan information.

**Manual Entry:** Please do not use this section as P360 is not intended to be a primary electronic health record. The data you document in your electronic health record will be automatically sent to Innovaccer and included in P360.

**Patient Information:** This section is the patient information, including the patient's name, sex, age, date of birth, insurance plan, Primary Care Provider, and primary phone number.

The screenshot shows the Patient 360 interface. The top navigation bar includes Data, DXP, Patients, Analytics, Care Management, Outreach, User Admin, Settings, and Audit. The main content area is titled 'Summary' and contains several sections:

- Clinical Overview:** A table listing key clinical events:
 

Event	Location/Provider	Date
Payer Assigned PCP	Children's Mercy Hospital	08/11/2021
Last Encounter	Children's Mercy Hospital	08/25/2021
Next Appointment	CHILDRENS MERCY HOSPITAL (1043473556)	08/01/2021
Last Hospitalization	CHILDRENS MERCY HOSPITALS AND CLINICS	07/11/2021
Last ED Visit	Not available	
Last Urgent Care Visit	Children's Mercy Hospital	01/25/2021
Last Well Visit	CHILDRENS MERCY HOSPITALS AND CLINICS	07/11/2021
Last Specialist Visit	Children's Mercy Hospital	07/11/2021
- Recommended Care - Immunization:** A table showing immunization status:
 

Vaccine	Status	Last Care Date	Est. Due Date
Meningococcal Group B Trimenba (2 doses)	Needs Attention		2026-02-23
Meningococcal Group B Bexsero (2 doses)	Needs Attention		2026-02-23
HPV (Catch-Up) Dose 2	Needs Attention		2024-02-24
PPSV23 Dose 1	Up to Date	2024-07-27	2021-06-06

**ED Visits 10**

Date	Facility	Primary Diagnosis	Potentially Avoidable	Documents/Notes
09/19/2022	CHILDREN'S MERCY HOSPIT...	Nausea with vomiting, unspec...	No	<a href="#">7106335_66078...</a>
08/21/2022	CHILDREN'S MERCY HOSPIT...	Anxiety disorder, unspecified (...)	No	<a href="#">7106335_658772...</a>
08/09/2022	OVERLAND PARK REGIONAL...	Constipation, unspecified (ICD...	Yes	
08/08/2022	OVERLAND PARK REGIONAL...	Lower abdominal pain, unspe...	Yes	
08/01/2022	OVERLAND PARK REGIONAL...	Crohn's disease of large intest...	No	
07/18/2022	OVERLAND PARK REGIONAL...	Crohn's disease of large intest...	No	
06/21/2022	OVERLAND PARK REGIONAL...	Crohn's disease, unspecified, (...)	No	
05/20/2022	OVERLAND PARK REGIONAL...	Crohn's disease of large intest...	No	

**Search:** This function allows you to search through all available encounters by date, facility, and diagnoses.

**Documents/Notes:** If the acute visit (Inpatient, ED Visit, or Urgent Care Visit) was at a Children's Mercy Hospital facility and a clinical note is available, a blue link will be included under the 'Documents/Notes' column. Click the link to view the clinical note within P360. Notes can be downloaded and/or printed using the buttons at the top of the P360 screen.

**Settings:** This function allows you to make different columns visible (for instance Procedure Code, Provider Name, etc.).

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## Potential Coding Gaps (Missed Codes):

ICD-10 diagnosis codes that have been assigned to the patient during the past two years that have not yet been recorded during the current years. Use this data to inform risk coding as clinically appropriate.

The screenshot shows the Patient 360 interface. At the top, there's a navigation bar with options like Data, DAP, Patients, Analytics, Care Management, Outreach, User Admin, Settings, and Audit. Below this, there's a patient profile section with fields for EMPI, Plans, Payer Assigned PCP, and Phone. The main content area is titled 'Risk' and features a line chart showing the 'CDPS Risk Score' over time from Jan-18 to May-21. The current score is 5.75, labeled as 'HIGH'. Below the chart, there's a table of 'MISSED CODES' with columns for Diagnosis, Risk Category Description, Measure Run Date, Last Recorded, Service Location, and Source.

Diagnosis	Risk Category Description	Measure Run Date	Last Recorded	Service Location	Source
Glasgow Coma Scale Score 13-15, 24 Hours Or More After Hospital Admission ICD:10 R40.2414	CNS, LOW	07/31/2021	08/10/2020	- CHILDREN'S MERCY HOSPITAL (616) 234-3000	Claims
Resistance To Other Specified Antimicrobial Drug ICD:10 Z16.39	HIV, MEDIUM	07/31/2021	07/04/2019	- CHILDREN'S MERCY HOSPITAL (616) 234-3000	Claims

**CDPS Risk Score:** A risk score and a high, medium, or low indicator are displayed. Risk scores are presented as relative risk ratios based on an average patient with a risk score of 1.0. In other words, a patient with a risk score of 2.0 is expected to be twice as costly and a patient with a risk score of 0.9 is expected to be 10% less costly. Note: Risk scores are only presented on patients active within a CMICS Value Based Agreement.

## Risk

### Social Vulnerability Index

CDPS SVI

HIGH

96.8

National Percentile

64132-1326, Missouri

County Percentile: 91.7 H State Percentile: 98.9 H

**SVI:** Indicates the Social Vulnerability Index percentile based on the patient's ZIP Code. This does not reflect the patient's specific social needs, but the needs of the entire ZIP Code.