



Children's Mercy
Health Network

Top Takeaways from the September 2023 CMHN Committee Meetings

September CMHN Committee Content Now Available on Demand – [Click Here](#) to View Recording

Updated CMHN 2023 Incentive Performance Report: Use to Inform 2023 Improvement Efforts!

[Click here](#) to review your practice's rolling year performance to inform your quality improvement efforts! Quality Performance Period:

- Aetna: Jan '22 to Dec '22
- Blue KC: July '22 to June '23
- Cigna: April '22 to March '23

- **Engagement:**
In Progress. 10 Engagement Points Earned by End of Year
- **Clinical Quality:**
11 of 25 Practices Achieving 54+ Points Out of 60 Points
- **Cost & Utilization:**
21 of 25 Practices Achieving 30 Out of 30 Points



TIP: Use the [CMHN Quality Improvement Tool Kit](#) to review and access quality improvement strategies and insights for all CMHN incentive measures!

[Click here](#) to review the 2023 CMHN Incentive Distribution Framework.

Health Equity Update

- Reminder: Keep implementing Health Equity data collection improvements before the end of 2023.
 1. Make REL questions required
 2. Adhere to REL process best practices
 3. Include the "minimum" REL options in the EMR
 4. Provide front desk staff with scripting to address questions about REL data collection

[Click here](#) to view your practice's progress in completing health equity requirements.

- Unknown Rate: Our network goal is to decrease the overall Unknown Rate. Currently, CMHN has an unknown rate of 31%, down 12% since July 2023! Best practice is to have an Unknown Rate of less than 5%.

[Click here](#) to view your practice's current Unknown Rate.

Chlamydia Screening Pre-Visit Planning Report Enhancement

Report Objective: Supports pre-visit planning for chlamydia screening for all 'sexually active' patients with scheduled appointments over next 10 days.

- Sexually active females only included if they have not had a Chlamydia Screening in previous 12 months
- Aligns with Innovaccer Recommended Care

New Enhancement:

- Addition of Two New Fields in Report – Most Recent Qualifying Reason and Code Description
- Purpose: Help reduce the time/energy clinicians or care teams need to review qualifying patients

Next Scheduled Visit	Telehealth?	Scheduled Visit Organization	Scheduled Visit Provider	Care Status	In Need of Well Visit	Last Chlamydia Screening	Well Care Visit Date	Most Recent Qualifying Reason	Most Recent Qualifying Code Description	EMPI	MRN	Last Name	First Name	DOB	Age	Gender
8/24/2023 11:30:00 AM	No			Needs Attention	No		04/20/2023	Contraceptive Medications								
8/24/2023 1:30:00 PM	No			Needs Attention	Yes	03/03/2022		Sexual Activity								
8/24/2023 2:00:00 PM	No			Needs Attention	Yes			Pregnancy								
8/24/2023 2:30:00 PM	No			Needs Attention	Yes			Pregnancy Test								

Reason Options: Contraceptive Medications, Sexual Activity, Pregnancy, and Pregnancy Test

Announcements and Awareness

Powering Families –Webinar Learning Series for Parents & Caregivers!

Children's Mercy launched a new monthly educational webinar series for parents & caregivers! These free educational events will offer parents and caregivers a chance to connect with Children's Mercy Kansas City experts and partners on a variety of topics.

Powering Families
A Learning Series from Children's Mercy

Upcoming Webinars:

- Preventing Unintentional Childhood Injuries – Tues, October 24th 12-1pm
- Navigating Community Resources for Basic Needs – Tues, November 21st 12-1pm
- When to go to the ED, Urgent Care, or Your PCP – Coming in December

Parents/Caregivers can learn more and register for an upcoming webinar at: <https://cmkc.link/poweringfamilies>

Please help to promote and increase awareness of these valuable webinars!

Powering Families [flyers](#) & social media blurbs are available from your Population Health Management Network Representative. Email ProviderRelations@cmprn.org for additional information.

Industry Update: Value-Based Care Talking Points

- Background:
 - United States of Care has conducted an extensive deep listening effort to fully understand people's health care needs and desires.
- Challenges with the term "Value Based Care"
 - Significant misinterpretations and misunderstandings about what value-based care is.
 - Increases fears that VBC is simply a cost-cutting measure that sacrifices quality.
 - Increases fears that provider wouldn't want to care for patients with existing or chronic health care needs.
 - When forced to choose, people prefer a model that pays for results rather than quantity, **positioning value-based care as the preference over fee-for-service by more than a 4:1 margin.**
- What People Want Their Healthcare Experience To Be
 - Care team that **genuinely cares**, treats patients as a **whole person** rather than a series of symptoms, listens attentively, increased accountability, and offers solutions that **address their problems' root causes** and avoids an over-reliance on medication.
- How to Communicate with Patients/Families:
 - Don't use the term "value-based care" when communicating with the public.
 - Keep the conversation simple and focused on the patient experience.
 - Address concerns that this approach increases costs or limits accessibility

Click [here](#) to read more about this industry update.

[Click to Access Prior Monthly CMHN Committee Takeaways](#)

Questions or Comments? Please ask your Children's Mercy Health Network PHM Network Representative or contact Children's Mercy Health Network staff at ProviderRelations@cmprn.org.