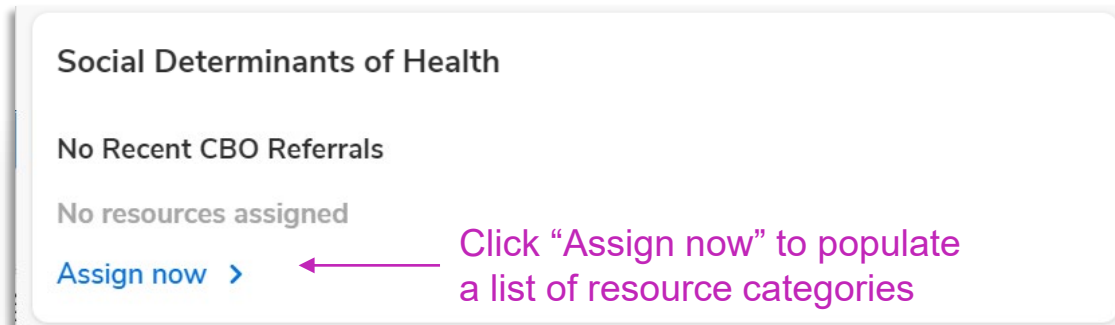


Lift Up KC: CBO Referral Partners



Lift Up KC in InNote



SDOH/Lift Up KC Integration in InNote

The Social Determinants of Health section links to the Lift Up KC social care platform to help you connect your patients to resources. Resources include:

- Food pantries
- Housing assistance
- Financial assistance
- Personal care items (i.e., hygiene items, baby supplies)
- And so much more

For more information, please refer to the Lift Up KC in InNote Quick Guide and InNote Quick Guide.

Lift Up KC in InNote

Getting Started

Contact your PMH Network Representative if you need help setting up your Innovaccer account or logging into InNote

1. Log into InNote
2. If a patient screens positive for SDOH needs, search for resources
 - Utilize full-service CBOs, start with our [CBO Referral Partners](#)
 1. [Metro Lutheran Ministry](#) – covers Clay and Platte Counties
 2. [El Centro](#) – covers Wyandotte and Johnson Counties
 3. [Bishop Sullivan](#) – covers Jackson and Clay Counties
 4. [Community Services League](#) – covers Jackson County
 5. [Community Assistance Council](#) – covers southern Jackson County
 - Search for CBO name and refer to 'Community Services (Children's Mercy Only)' programs
3. Complete referral form
4. Send/share referral information
5. Document referral in EMR

CBO Referral Partners

CMICS has partnered with 5 highly respected community-based organizations (CBOs)

CBOs are committed to:

- Accept direct referrals via Lift Up KC
- Closed-loop communication
- Connect patient/family to other CBOs in the community, if needed

Refer to their “Community Services (Children’s Mercy Only)” programs on Lift Up KC.

☐ Community Services (Children's Mercy Only)

By Metro Lutheran Ministry (MLM)

👍0 🗳️0 • 5.7 miles away

📍 1100 Northeast Vivion Road, Kansas City, MO, 64118

📞 8162853137 ext.

📁 help pay for housing, help pay for utilities, financial assistance, financial education, help pay for housing, help pay for utilities, help pay for housing, help pay for utilities, maintenance & repairs, health & safety, food pantry, baby supplies, dental care, personal hygiene, financial education, case management, help find work, identification recovery

Bishop Sullivan Center
FOOD JOBS AID

El Centro
SU CONEXIÓN A LA COMUNIDAD

**METRO
LUTHERAN
MINISTRY**

**COMMUNITY
SERVICES
LEAGUE**

**COMMUNITY
ASSISTANCE
COUNCIL**

Children's Mercy
INTEGRATED CARE SOLUTIONS

Referral Partners Distance from Practices

Bishop Sullivan

3936 Troost Ave, Kansas City, MO 64110

- Children's Mercy PCC (6 min)
- University of Kansas Physicians (7 min)
- Jayhawk Primary Care (10 min)
- Meritas Pediatrics (12 min)
- Independence Pediatrics (13 min)

El Centro

650 Minnesota Ave, Kansas City, KS 66101

- Children's Mercy PCC (7 min)
- University of Kansas (12 min)
- Pediatric Associates-KC (11 min)

Community Assistance Council

10901 Blue Ridge Blvd, Kansas City, MO 64134

- Cradle Thru College (9 min)
- Community Choice Pediatrics – Lee's Summit (10 min)
- Baby & Child Associates (10 min)
- Cass County Pediatrics (11 min)
- Pediatric Associates – Lee's Summit (12 min)
- Summit Pediatrics (14 min)

Metro Lutheran Ministry

1100 NE Vivion Rd, Kansas City, MO 64118

- Meritas Health (8 min)
- Priority Care Pediatrics (11 min)
- Priority Care Pediatrics – Parkville (11 min)
- Pediatric Care North (11 min)
- Priority Care Pediatrics – Liberty (12 min)
- Health Care for Children (13 min)
- Redwood Pediatrics (13 min)

El Centro

201 E Loula St Suite 110, Olathe, KS 66061

- Pediatric Associates – Olathe (6 min)
- Pediatric Partners – Olathe (7 min)
- Preferred Pediatrics (7 min)
- Pediatric Professional Association (12 min)
- Shawnee Mission Pediatrics (15 min)
- Johnson County Pediatrics (15 min)
- Leawood Pediatrics (16 min)
- Pediatric Partners (19 min)
- Pediatric Care Specialists (22 min)
- Village Pediatrics (23 min)

Community Services League

200 SW 10th St, Blue Springs, MO 64015

- Cockerell & McIntosh – Blue Springs (4 min)
- Community Choice Pediatrics – Blue Springs (4 min)
- Cockerell & McIntosh – Independence (7 min)
- Independence Pediatrics (13 min)

CBO	Counties	Income Requirements	Services	Languages Available	Behavioral/Mental Health Services	Education Services
Bishop Sullivan	Jackson and Clay Counties	Most programs operate under 185% of poverty guidelines. Lunch and dinner welcomes all	Food Pantry Lunch and Dinner M-F Employment Rent/Utilities Assistance Prescription Assistance	English	No	No
Community Assistance Council	Jackson County (Must be a resident of Kansas City, MO south of 85th St, including all of Hickman Mills and Center School Districts)	Demonstrates a risk of experiencing homelessness or housing instability or Household income of 80% of Area Median Income for the County.	Food Pantry Food Delivery for homebound community members Prescription Assistance Rent/Utilities Assistance Job Search Assistance Clothing (gloves, hats, socks) and Personal Care Items Happy Bottoms Diaper Distribution Assistance with Critical Documents (ID, birth certificates) Assistance with SNAP and Medicaid applications	English	No	No
Community Services League	Jackson County	Must meet 150% or lower of Federal Poverty Level for government assistance, but other programs do not have requirements	Food Pantry Medical: Non-Emergency Medical Support (prescription medicine, eyeglasses, hearing-aids, etc.) Rent/Mortgage/Utilities Assistance Financial Coaching Family Stability Programs Small Dollar Loans Home Ownership Education Birth certificates or Other Identification Clothing/Personal Care Products Circles Program - Lift Skills & Education Employment Services School Supplies (in August) Christmas Assistance (in December)	English	No	No
El Centro	Wyandotte and Johnson Counties	Must meet 250% or lower of the Federal Poverty Income Limit to access most services; some services require 200% or lower.	SNAP Application Prescription Assistance Assistance with Documents (birth certificates, passports, etc.) Health Education Support in Spanish Tax Assistance Employment Assistance College Preparation Rent/utilities Assistance	English Spanish	No	Yes – College Preparation
Metro Lutheran Ministry	Clay and Platte Counties	Household income of 80% of Area Median Income for the County.	Food Pantry Personal hygiene items Birth certificates Case management related to housing, homelessness prevention, rapid re-housing Gas cards Prescription Assistance Dental program Furniture vouchers Rent, mortgage, utility assistance Financial and employment coaching	English	No	No

CBO Pilot Patient Success Story

- A Meritas provider identified a patient had housing needs through the SDOH Screening. The provider asked the family if they would like to be connected to resources. After the family said that they would like help, they met with the Meritas Lift Up KC SuperUser.
- The SuperUser connected the family with Metro Lutheran Ministry who was able to provide the family with rent assistance and utilities assistance.

SuperUser Perspective

“The MA came to me and said there was a patient who needed housing resources. I met with the family after their visit with the doctor and provided them with a plan. I said first we will reach out to MLM. If they can’t help, I have other options lined up. They were really scared because they were potentially going to be evicted.”

Patient/Family Perspective

“I was very happy to talk about these needs. Embarrassed too, but I knew we needed to talk about it. The practice did a great job speaking with me about my needs and getting me help. We weren’t aware that the practice would help us get resources. Getting help from MLM was an extremely easy and comfortable experience. They were so helpful and nice. I don’t really know what else to say other than they were a godsent.”

CBO Perspective

“The family came prepared with all their paperwork and within a few days of their referral, I was able to get them utilities help & help with rent back pay. I set them up with some rental assistance for more recent months as well, but I am worried about that family. I plan to check back in and hopefully they know they can reach back out to us too.”