



Children's Mercy
Health Network

Top Takeaways from the November 2023 CMHN Committee Meetings

Updated CMHN 2023 Incentive Performance Report: Use to Inform 2023 Improvement Efforts!

[Click here](#) to review your practice's rolling year performance to inform your quality improvement efforts! Quality Performance Period:

- Aetna: Apr '22 to Mar '23
- Blue KC: Aug '23 to Jul '23
- Cigna: Jul '22 to Jun '23

- **Engagement:**
In Progress. 21 of 25 Practices Achieving 7.5+ Points Out of 10 Points
- **Clinical Quality:**
13 of 25 Practices Achieving 54+ Points Out of 60 Points
- **Cost & Utilization:**
18 of 25 Practices Achieving 30 Out of 30 Points



TIP: Use the [CMHN Quality Improvement Tool Kit](#) to review and access quality improvement strategies and insights for all CMHN incentive measures!

[Click here](#) to review the 2023 CMHN Incentive Distribution Framework.

Call to Action: Review/Educate All Providers and Care Teams on the URI Measure

*Appropriate Treatment for URI is the only Blue KC measure not exceeding the top 2024 incentive target. Since the top target is 97.0% **AND** we are already nearly halfway through the evaluation period, we need your help to review the measure across your care teams as we strive for nearly 100% compliance for the network! ***

Why does this matter?: If the network exceeds the top 2024 target across all measures, our Blue KC incentives increases by 20%!

Measure Definition

The % of episodes for patients 3 months and older who were given a diagnosis of upper respiratory infection (URI) and were **NOT** dispensed an antibiotic prescription

Important:

- Measure evaluated July 1st of prior year to June 30th of the measurement year (similar to Pharyngitis measure)
- Example: Measurement Year 2024 evaluation starts July 1, 2023 and ends June 30, 2024.

Key Quality Improvement Learnings

- Largest Number of Noncompliant Patients Prescribed Antibiotics within the Practice were Diagnosed with Nonsuppurative Otitis Media
- Nonsuppurative Otitis Media Diagnoses are NOT Competing Diagnoses as these Diagnoses Do Not Warrant an Antibiotic
- Ensure Competing Diagnoses are "Linked" to a Claim Within 4 Days of URI Diagnosis

If competing diagnoses are not included on claims, payers will **NOT** exclude the episode.

Common Competing Diagnoses (i.e. Diagnoses Warranting an Antibiotic)

- Suppurative Otitis Media
- Acute/Chronic Sinusitis
- Pneumonia
- Pharyngitis, Streptococcal, or Tonsillitis
- Other Bacterial Infection Diagnoses

URI Diagnosis



If patient receives a diagnosis warranting an antibiotic (i.e. a competing diagnosis) within 4 days of the URI diagnosis, the patient is not included in the measure.

An antibiotic prescribed 4 days after initial URI diagnosis is OK.

Quality Highlight: Age 2 Immunizations

New Quality Incentive Measure for 2024

Measure Definition

Eligible Population: Children turning 2 years old in the measurement year

Compliance:

- Evidence of receiving the following by 2 years of age:
 - 4 DTAP
 - 3 IPV
 - 1 MMR
 - 2 Hib
 - 2 Hepatitis B
 - 4 PCV
 - 1 VZV
 - 2 or 3 Rotavirus (depending on vaccine series)
 - 1 Hepatitis A
 - 2 Influenza

Continuous Enrollment Requirement:

- No more than one gap in enrollment up to 45 days during 12 months prior to the child's 2nd birthday

Key Quality Improvement Strategies

- Standardization of Vaccination Administration within Practice (What Products Administered at Each Standard Well Visit Up to 2 Years Old)
- Utilize Innovaccer Worklists to Target Patients 18-24 Months with Missing Age 2 Immunizations!** (see Innovaccer Worklists Quick Guide in QI Tool Kit)

By the 18 Month Visit, typically all Age 2 immunizations have been administered.
Target patients in descending age using the Innovaccer PCN Age 2 Immunization Worklist.

- Patient/Family Education
- Use the Age 2 Childhood Immunization Graduated Compliance Report to compare immunizations received versus expected as patients age.

Important Insights

- Improvement takes significant amount of time (Why: performance evaluated based on all applicable immunizations up to age 2; patients only included after turning 2 years old)

New Innovaccer Point of Care Functionality: Access to ED and Inpatient Discharge Notes!

Acute visit notes have been added to InNote for easy accessibility per feedback on InNote survey.



Step 2: Click blue PDF link to open CMH acute visit note in web browser

Step 1: Hover over visit icon

Powering Families – Webinar Learning Series for Parents & Caregivers!

Children's Mercy launched a new monthly educational webinar series for parents & caregivers! These free educational events will offer parents and caregivers a chance to connect with Children's Mercy Kansas City experts and partners on a variety of topics.

Powering Families A Learning Series from Children's Mercy

Upcoming Webinars:

- When to go to the ED, Urgent Care, or Your PCP – January 30, 2024
- Financial Resources & Tax Preparation – February 2024
- Anxiety & Depression – March 2024

Please help to promote and increase awareness of these valuable webinars!

Go to the Powering Families [website](#) or email providerrelations@cmfcn.org for additional information.

You're Invited! Unlocking Implicit Bias: How our Hidden Attitudes Impact Patient Care

Register Today

<https://bit.ly/UnlockingImplicitBias>

or scan QR code to register



For more information, contact Tia.Kennedy@BlueKC.com
(816) 395-2598

Explore implicit bias in a straightforward, compassionate, empathetic – and entertaining – way. Dr. Pasha weaves humor with poignant stories and personal experience into rich experiential sessions. Dr. Pasha is a practicing physician, educator, and founder and CEO of Lean In LLC, a diversity, equity, inclusion, and health equity consulting firm.

- Explore implicit bias in a straightforward, empathetic – and entertaining way with Dr. Jabraan Pasha, MD
- February 20, 2024 or March 5, 2024. In Person at Union Station
- [Register today](#) via QR code

CMH ED department requesting primary care providers complete a short (10 min), anonymous survey about preparedness for pediatric emergencies in the office setting.

This needs assessment will be helpful in designing educational activities related to the topic. See [flyer](#) to learn more and [click here](#) or use QR code below to complete the survey.



[Click to Access Prior Monthly CMHN Committee Takeaways](#)

Questions or Comments? Please ask your Children's Mercy Health Network PHM Network Representative or contact Children's Mercy Health Network staff at ProviderRelations@cmfcn.org.