

# Top Takeaways from the November 2023 CMHN Committee Meetings

# <u>Updated</u> CMHN 2023 Incentive Performance Report: Use to Inform 2023 Improvement Efforts!

<u>Click here</u> to review your practice's rolling year performance to inform your quality improvement efforts! Quality Performance Period:

- Aetna: Apr '22 to Mar '23
- Blue KC: Aug '23 to Jul '23
- Cigna: Jul '22 to Jun '23

- Engagement:
  - In Progress. 21 of 25
    Practices Achieving 7.5+
    Points Out of 10 Points
- Clinical Quality:

   13 of 25 Practices
   Achieving 54+ Points
   Out of 60 Points
- Cost & Utilization: 18 of 25 Practices Achieving 30 Out of 30 Points

Quality Improvement Tool Kit to review and access quality improvement strategies and insights for all CMHN incentive measures!

<u>Click here</u> to review the 2023 CMHN Incentive Distribution Framework.

## Call to Action: Review/Educate All Providers and Care Teams on the URI Measure

Appropriate Treatment for URI is the only Blue KC measure not exceeding the top 2024 incentive target. Since the top target is 97.0% <u>AND</u> we are already nearly halfway through the evaluation period, we need your help to review the measure across your care teams as we strive for nearly 100% compliance for the network! \*\*

Why does this matter?: If the network exceeds the top 2024 target across all measures, our Blue KC incentives increases by 20%!

#### **Measure Definition**

The % of episodes for patients 3 months and older who were given a diagnoiss of upper respiratory infection (URI) and were **NOT** dispensed an antibiotic prescription

#### Important:

- Measure evaluated July 1st of prior year to June 30th of the measurement year (similar to Pharyngitis measure)
- Example: Measurement Year 2024 evaluation starts July 1, 2023 and ends June 30, 2024.

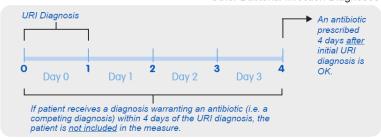
#### **Key Quality Improvement Learnings**

- Largest Number of Noncompliant Patients Prescribed Antibiotics <u>within the Practice</u> were Diagnosed with <u>Nonsuppurative Otitis Media</u>
- Nonsuppurative Otitis Media Diagnoses are NOT Competing Diagnoses as these Diagnoses Do Not Warrant an Antibiotic
- Ensure Competing Diagnoses are "Linked" to a Claim Within 4 Days of URI Diagnosis

If competing diagnoses are not included on claims, payers will NOT exclude the episode.

#### Common Competing Diagnoses (i.e. Diagnoses Warranting an Antibiotic)

- Suppurative Otitis Media
- Acute/Chronic Sinusitis
- Pneumonia
- · Pharyngitis, Streptococcal, or Tonsillitis
- · Other Bacterial Infection Diagnoses



# **Quality Highlight: Age 2 Immunizations**

# **New Quality Incentive Measure for 2024**

#### **Measure Definition**

Eligible Population: Children turning 2 years old in the measurement year

#### Compliance:

- Evidence of receiving the following by 2 years of age:
  - 4 DTAP
- 4 PCV
- 3 IPV
- 1 VZV
- 1 MMR
- 2 or 3 Rotavirus (depending on vaccine series

• 2 Hib

- 1 Hepatitis A
- 2 Hepatitis B
- 2 Influenza

## **Continuous Enrollment Requirement:**

No more than one gap in enrollment up to 45 days during 12 months prior to the child's 2nd birthday

## **Key Quality Improvement Strategies**

- Standardization of Vaccination Administration within Practice (What Products Administered at Each Standard Well Visit Up to 2 Years Old)
- Utilize Innovaccer Worklists to Target Patients 18-24 Months with Missing Age 2 Immunizations! (see Innovaccer Worklists Quick Guide in QI Tool Kit)

By the 18 Month Visit, typically all Age 2 immunizations have been administered. Target patients in descending age using the Innovaccer PCN Age 2 Immunization Worklist.

- Patient/Family Education
- Use the Age 2 Childhood Immunization Graduated Compliance Report to compare immunizations received versus expected as patients age.

## **Important Insights**

• Improvement takes significant amount of time (Why: performance evaluated based on all applicable immunizations up to age 2; patients only included <u>after</u> turning 2 years old)

# New Innovaccer Point of Care Functionality: Access to ED and Inpatient Discharge Notes!

Acute visit notes have been added to InNote for easy accessibility per feedback on InNote survey.



**Step 2:** Click blue PDF link to open <u>CMH</u> acute visit note in web browser

**Step 1:** Hover over visit icon

# Powering Families - Webinar Learning Series for Parents & Caregivers!

Children's Mercy launched a new monthly educational webinar series for parents & caregivers! These free educational events will offer parents and caregivers a chance to connect with Children's Mercy Kansas City experts and partners on a variety of topics.



### **Upcoming Webinars:**

- When to go to the ED, Urgent Care, or Your PCP January 30, 2024
- <u>Financial Resources & Tax Preparation</u> February 2024
- Anxiety & Depression March 2024

## Please help to promote and increase awareness of these valuable webinars!

Go to the Powering Families website or email provider relations@cmpcn.org for additional information.

## You're Invited! Unlocking Implicit Bias: How our Hidden Attitudes Impact Patient Care

Register Today https://bit.ly/

Unlocking
Implicit Bias
or scan QR code
to register



For more information, contact <u>Tia.Kennedy@BlueKC.com</u> (816) 395-2598

Explore implicit bias in a straightforward, compassionate, empathetic – and entertaining – way. Dr. Pasha weaves humor with poignant stories and personal experience into rich experiential sessions. Dr. Pasha is a practicing physician, educator, and founder and CEO of Lean In LLC, a diversity, equity, inclusion, and health equity consulting firm.

- Explore implicit bias in a straightforward, empathetic and entertaining way with Dr. Jabraan Pasha, MD
- February 20, 2024 or March 5, 2024. In Person at Union Station
- Register today via QR code

CMH ED department requesting primary care providers complete a short (10 min), anonymous survey about preparedness for pediatric emergencies in the office setting.

This needs assessment will be helpful in designing educational activities related to the topic. See <u>flyer</u> to learn more and <u>click here</u> or use QR code below to complete the survey.



# Click to Access Prior Monthly CMHN Committee Takeaways

Questions or Comments? Please ask your Children's Mercy Health Network PHM Network Representative or contact Children's Mercy Health Network staff at ProviderRelations@cmpcn.org.