



Children's Mercy  
Health Network

# Top Takeaways from the March 2024 CMHN Committee Meetings

March CMHN Committee Content Now Available on Demand – [Click Here](#) to View Recording

## Updated CMHN 2024 Incentive Performance Report: Use to Inform 2024 Improvement Efforts!

[Click here](#) to review your practice's rolling year performance to inform your quality improvement efforts!

Quality Performance Period:

- Aetna: Jul '22 to Jun '23
- Blue KC: Jan '23 to Dec '23
- Cigna: Oct '22 to Sept '23

- **Engagement:** Reset for 2024. All practices at 0 Engagement Points.
- **Clinical Quality:** 5 of 25 Practices Achieving 48+ Points Out of 60 Points
- **Cost & Utilization:** 22 of 25 Practices Achieving 30 Out of 30 Points



**TIP:** Use the [CMHN Quality Improvement Tool Kit](#) to review and access quality improvement strategies and insights for all CMHN incentive measures!

[Click here](#) to review the 2024 CMHN Incentive Distribution Framework.

## Quality Highlight: Age 2 Immunizations

### New Quality Incentive Measure for 2024

#### Measure Definition

Eligible Population: Children turning 2 years old in the measurement year

#### Compliance:

- Evidence of receiving the following by 2 years of age:
 

• 4 DTAP	• 1 VZV
• 3 IPV	• 2 or 3 Rotavirus
• 1 MMR	(depending on
• 2 Hib	vaccine series)
• 2 Hepatitis B	• 1 Hepatitis A
• 4 PCV	• 2 Influenza

#### Continuous Enrollment Requirement:

- No more than one gap in enrollment up to 45 days during 12 months prior to the child's 2nd birthday

#### Key Quality Improvement Strategies

- Standardization of Vaccination Administration within Practice (What Products Administered at Each Standard Well Visit Up to 2 Years Old)

- Utilize [Innovaccer Worklists](#) to Target Patients 18-24 Months with Missing Age 2 Immunizations! (see Innovaccer Worklists Quick Guide in QI Tool Kit)

By the 18 Month Visit, typically all Age 2 immunizations have been administered. Target patients in descending age using the [Innovaccer CMHN Age 2 Immunization Worklist](#)

- Patient/Family Education
- Use the [Age 2 Childhood Immunization Graduated Compliance Report](#) on the CMHN Portal to compare immunizations received versus expected as patients age.
- Flu immunization has the greatest variation by practice and most opportunity for network improvement.

#### Important Insights

- Improvement takes significant amount of time (Why: performance evaluated based on all applicable immunizations up to age 2; patients only included after turning 2 years old)

## Call to Action: Review/Educate All Providers and Care Teams on the URI Measure

### Measure Definition

The % of episodes for patients 3 months and older who were given a diagnosis of upper respiratory infection (URI) and were **NOT** dispensed an antibiotic prescription

#### Important:

- Measure evaluated July 1st of prior year to June 30th of the measurement year (similar to Pharyngitis measure)
- Example: Measurement Year 2024 evaluation starts July 1, 2023 and ends June 30, 2024.

[Only 3 Months Remaining to Influence CY2024 Performance!](#)

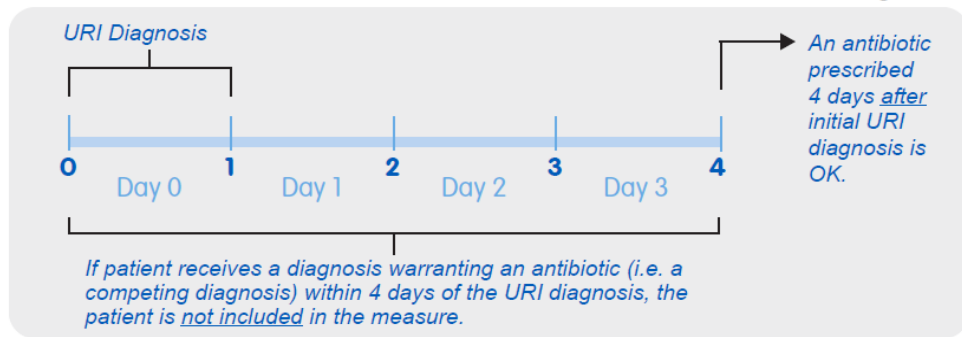
### Key Quality Improvement Learnings

- Largest Number of Noncompliant Patients Prescribed Antibiotics within the Practice were Diagnosed with Nonsuppurative Otitis Media
- Nonsuppurative Otitis Media Diagnoses are NOT Competing Diagnoses as these Diagnoses Do Not Warrant an Antibiotic
- Ensure Competing Diagnoses are “Linked” to a Claim Within 4 Days of URI Diagnosis

If competing diagnoses are not included on claims, payers will **NOT** exclude the episode.

#### Common Competing Diagnoses (i.e. Diagnoses Warranting an Antibiotic)

- Suppurative Otitis Media
- Acute/Chronic Sinusitis
- Pneumonia
- Pharyngitis, Streptococcal, or Tonsillitis
- Other Bacterial Infection Diagnoses



## Powering Families – Webinar Learning Series for Parents & Caregivers!

### Powering Families

A Learning Series from Children's Mercy

Children's Mercy launched a new monthly educational webinar series for parents & caregivers! These free educational events will offer parents and caregivers a chance to connect with Children's Mercy Kansas City experts and partners on a variety of topics.

#### Upcoming Webinars:

Asthma Management – April 23, 2024

**Please help to promote and increase awareness of these valuable webinars!**

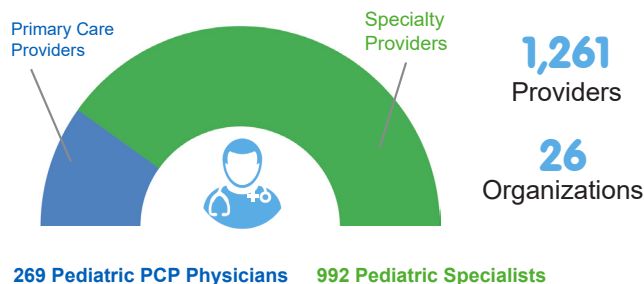
Go to the Powering Families [website](#) or email [providerrelations@cmfcn.org](mailto:providerrelations@cmfcn.org) for additional information.

# CMHN Network Operations Dashboard – Check Out Our Accomplishments and Upcoming Activity in the Next Quarter!

## CMHN NETWORK OPERATIONS DASHBOARD



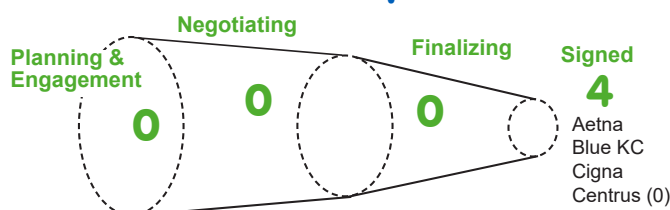
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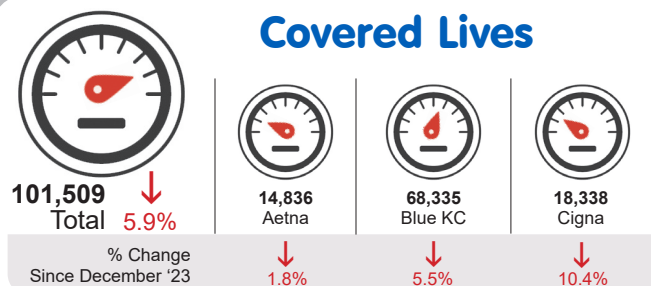
### Highlights

- Developed an updated 2024 CMHN Incentive Model in alignment with 2024 value based agreement changes (most significant change: two tiers of incentives at 75th & 90th percentile).
- Reviewed requirements of "longitudinal care management" (LCM) and assessed existing community practice capabilities. Outlined and proposed potential option to perform centrally within CMICS.
- Developed risk prioritization algorithm to identify highest risk patients that may most benefit from LCM services. Identified patients based on social needs, risk score, utilization, and chronic complexity.
- Deployed a new "90th percentile improvement packet" distributed throughout the year (monthly, quarterly). Patient lists tailored to Blue KC patients with past due care gaps.
- Completed initial effort to improve the accessibility and timeliness of Children's Mercy clinical notes within Innovaccer. Notes now populated when expected over 90% of time.
- Launched the BH Advisory Committee in Feb 2024, including representatives from CMH, CMICS, BH entities, and community primary care practices. Deployed access and provided training to MyPatientConnections (Cerner).
- Initiated development with CMH IT to enable Children's Mercy acute visits (ED, Inpatient events) for all patients. Data will be used to proactively inform BH entities & community practices.
- Identified and resolved an issue with the collection of race, ethnicity, and language (REL) data. REL data received from Innovaccer was inaccurate. Data refreshed and CMHN updated incentive model bonus measure targets.

### Contract Pipeline



### Covered Lives



### Upcoming Activity

- Continue to advance Longitudinal Care Management capabilities: deploy automated risk stratification process, develop LCM process and protocol packet, hire centralized LCM resource, etc.
- Deployed new Innovaccer features, including access to radiology notes at the point-of-care, expanding access to behavioral health notes, and upgrading the foundational application of InNote.
- Formally launch a pilot of a new CMICS chronic condition value based program for kids with diabetes. Program will utilize value based care funds allocated to specialists to create a systematic, structured, and scalable framework that will allow CMH specialty divisions to take increased ownership and accountability for CMICS value based patients while supporting high quality, cost-effective care.
- Initiate the second phase of improving the completeness and timeliness of Children's Mercy clinical notes (specialty, IP, ED, urgent care). Goal is to increase to above 95% complete and increase timeliness to under 5-7 days.
- Continue to advance CMICS BH Advisory Committee. Focus will be on sharing MyPatientConnections value stories, completing BH patient panel roster data feeds, introducing Innovaccer, and finalizing design of a BH Acute Visit notification report.
- Continue HPV vaccination QI efforts, influencing practices to initiate HPV vaccine series at age 9 and perform targeted outreach to 12-13 year old patients in need of 1 HPV vaccine.
- Continue 'Powering Families' Learning Series, a monthly educational live webinar providing caregivers an opportunity to connect with CM experts. Featured topics in Q1/Q2 2024 include when to access ED vs. Urgent Care vs. Primary Care services, Anxiety & Depression, Asthma Management, & Transitioning to Adult Care.

February 2024

[Click to Access Prior Monthly CMHN Committee Takeaways](#)

Questions or Comments? Please ask your Children's Mercy Health Network PHM Network Representative or contact Children's Mercy Health Network staff at [ProviderRelations@cmphn.org](mailto:ProviderRelations@cmphn.org).