



Children's Mercy
Health Network

Top Takeaways from the March 2023 CMHN Committee Meetings

March CMHN Committee Content Now Available on Demand – [Click Here](#) to View Recording

Updated CMHN 2023 Incentive Performance Report: Use to Inform 2023 Improvement Efforts!

[Click here](#) to review your practice's performance relative to 2023 targets.

Quality Performance Period:

- Aetna: Jul '21 to Jun '22
- Blue KC: Jan '22 to Dec '22
- Cigna: Oct '21 to Sept '22

- **Engagement:**
In Progress. 10 Engagement Points Earned by End of Year
- **Clinical Quality:**
17 of 25 Practices Achieving 48+ Points Out of 60 Points
- **Cost & Utilization:**
4 of 25 Practices Achieving 30 Out of 30 Points



TIP: Use the [CMHN Quality Improvement Tool Kit](#) to review and access quality improvement strategies and insights for all CMHN incentive measures!

[Click here](#) to review the 2023 CMHN Incentive Distribution Framework.

Social Determinants of Health Screening & Referral Status Update

Does your patient have social needs? Use Lift Up KC to submit a referral to a Community Based Organization that can help the patient/family with their social needs. It will only take 30 seconds of your time!

CMHN has renewed all five partnerships with CBO referral partners for the 2023 calendar year. The five partners include:

1. Bishop Sullivan: Jackson County
2. El Centro: Johnson & Wyandotte Counties
3. Metro Lutheran Ministry: Clay, Jackson, Platte, and Wyandotte County (NEW!)
4. Community Assistance Council: Southern Jackson County
5. Community Services League: Jackson County

Reminder! For a referral to be prioritized, it must be sent through one of our Lift Up KC Referral Partner program listings.

269 CMHN Practice Families Helped since May 2022



46 CMHN Lift Up KC Users



789 Families Referred to CBO Partners



42% of all referrals resulted in a Got Help status from CBO Partners



81% of families who respond to outreach from CBO get help



*With Lift Up KC in InNote, I can actually help patients who tell me that they are getting evicted or they're sleeping on a friend's couch. I use Lift Up KC right there in the room with the patient – it doesn't take long. I fill out the referral form and I tell the family the name of the agency who will be reaching out, so they know what to expect. **The whole process takes about 30 seconds.** It doesn't matter what I tell them to do [about their diagnosis] if they are worried about where their next meal is going to come from.*

- Dr. Krista Cox
Baby & Child Associates



Upcoming Patient Centered Medical Home Meeting Tuesday, March 28th 11:30am-1:00pm via [Microsoft Teams](#)

Understanding Health Equity & the Importance of Collecting Accurate Race, Ethnicity, & Language Data within Community Pediatric Practices

Presenters: Dr. John Cowden, Children's Mercy Culture and Language Coaching Program Director, Health Equity Integration Project Leader, Primary Care Pediatrician

Jessi Johnson, Health Equity Specialist

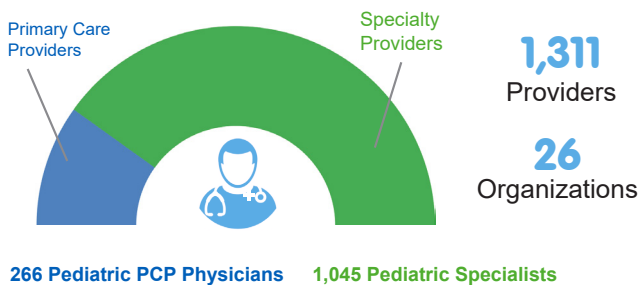
Join the meeting by clicking the following [Link](#). We hope you and/or members of your team can attend! If you have questions, please contact your PHM Network Rep.

CMHN Network Operations Dashboard – Check Out Our Accomplishments and Upcoming Activity in the Next Quarter!

CMHN NETWORK OPERATIONS DASHBOARD



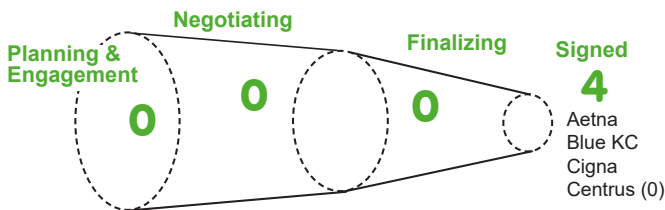
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Highlights

- Preliminary results for CY2022 indicate CMHN will earn 100% (approximately \$10.5 million) of available Blue KC Advanced Primary Care Program incentives!
- Launched a Merck HPV vaccination improvement initiative focused on short-term HPV vaccination improvement worth over \$150k in annual incentives.
- Updated and expanded partnerships with 5 community based organizations. Successfully transitioned from a 'pilot program' to a sustainable social need referral program.
- Sent letter to Liberty Hospital Urgent Care to address non-compliance with 'appropriate testing for pharyngitis' measure. Medical director responded and indicated practice is now following clinical standards and ensuring testing codes appropriately captured on claims.
- Formalized a recommendation to include health equity data collection requirements (Race, Ethnicity, and Language data) into the CMHN incentive model for CY2023.
- Launched and distributed a new quarterly outreach report to identify patients in need of both a well visit and a chlamydia screening to support quality improvement efforts.
- Developed health equity resources, including a REL data collection improvement guide, scripting for care staff, and an FAQ to support CMHN practices.

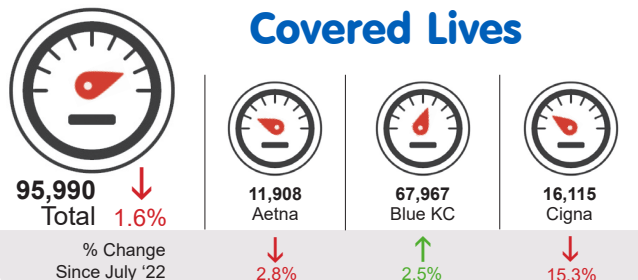
Contract Pipeline



Upcoming Activity

- Continue to work with practices to implement REL data collection standards (i.e. required questions, standardize work flow, provide scripting, & standardize REL options).
- Hosting a PCMH meeting on "Understanding Health Equity & the Importance of Collecting REL Data" with Children's Mercy Diversity, Equity, & Inclusion leaders.
- Piloting a tactic to send high cost and high utilization patients to practices on a pre-visit planning report to increase awareness and identify actions/interventions to reduce total cost of care.
- Continue HPV vaccination QI efforts, influencing practices to initiate HPV vaccine series at age 9 and perform targeted outreach to 12-13 year old patients in need of 1 HPV vaccine.
- Continue to support, increase, and improve social need referrals with 5 community based organizations (CBOs) & other CBOs on the Lift Up KC platform. Adding capability to integrate screeners within InNote to improve the referral process.
- Continue to utilize the community collaborative learning network framework to develop shared clinical pathways for common specialty conditions (Next Potential Topic: Chronic headaches).
- Continue to advance network-level strategies (use of philanthropic funds to support, establishing a BH network) to help address behavioral health service needs.
- Continue to advance deployment and use of Innovaccor population health management platform.
 - **Primary Care:** Ongoing education and re-engagement to drive care team adoption. Adding high utilization features within InNote and adding ability to refer to care management services.
 - **Specialty Care:** Continue effort to partner with specialty divisions to engage in value based strategies by complementing specialty care models with population-based data (quality & cost), increased cross continuum collaboration, and PHM technology.

Covered Lives



March 2023

[Click to Access Prior Monthly CMHN Committee Takeaways](#)

Questions or Comments? Please ask your Children's Mercy Health Network PHM Network Representative or contact Children's Mercy Health Network staff at ProviderRelations@cmpcn.org.