

InNote Quick Guide

InNote is Innovaccer's point of care application that brings together a number of data sources including claims data from health insurance companies for patients in the CMHN and PCN network, Children's Mercy clinical data, EMR data from all practices in the CMHN and PCN network, and third party lab data. InNote sits on top of the EMR and presents relevant and actionable patient information as you navigate within the EMR. InNote includes information on Recommended Care, Acute Visits, Specialty Visits, Potential Coding Gaps, Risk Score, and more. This guide will walk you through the basics of using InNote and who to contact if you encounter issues. For more information on how to use InNote, click here to view the [InNote & Patient 360 Training Video](#).

Patient Information:

This section is the patient information, including the patient's name, sex, age, and date of birth. If the patient is active in an ICS health plan, a green badge to the right of the patient's name will display the patient's health plan name, ICS network (PCN/CMHN), payer assigned PCP name, and practice information. **Click the patient's name to access the comprehensive view of the patient's longitudinal record in Patient 360.**

1 Active plan
Healthy Blue (Network: PCN Missouri)
Assigned PCP
8169603080
Children's Mercy Clinics on Broadway-PCC Purple

Recommended Care

NEEDS ATTENTION 7
Asthma Care - Provider Evaluation Due on 08/09/2021 • Last Care on 02/10/2021
Wellness Visit Adolescent (Annual) Due on 01/25/2022 • Last Care on 01/25/2021
Depression Screening Due on 01/25/2022 • Last Care on 01/25/2021
Tobacco Counseling Due on 04/05/2022
SDOH Screening Due on 04/05/2022
HPV (Catch-Up) Dose 2 Due on 02/24/2024
Meningococcal Group B Bexsero (2 Dose) Dose 2 Due on 02/23/2026
UP TO DATE 6
PPSV23 (High Risk) Dose 1 Care on: 07/27/2004
PPSV23 (High Risk) Dose 2 Care on: 10/25/2011
HPV (Catch-Up) Dose 1 Care on: 10/24/2018
BMI Percentile Screening Care on: 10/13/2021
Tobacco Screening Care on: 11/14/2021
Meningococcal Group B Bexsero (2 Dose) Dose 1 Care on: 11/28/2021

Recommended Care:

This section includes gaps in care for your patient, including wellness and screening gaps, chronic care gaps, and immunization gaps. The number to the right of "Recommended Care" indicates the number of "Needs Attention" recommended care items for the patient.

Click on "View All" to see all Recommended Care items for the patient. This section will show all "Needs Attention", "Upcoming" (within 30 days), and "Up To Date" recommended care items. The 'Care on' date is the date when the care item was completed.

Specialty Visits:

The Specialty Visits section displays the 3 most recent specialty visits for the patient. If you hover over the visit, the visit details (date, provider, location, and primary diagnosis) will be shown. The 'Last' column indicates how long ago the visit took place. If the specialty visit was with a Children's Mercy Hospital specialist and a clinical note is available, a note icon will be included under the 'Notes' column. Click the icon to view a PDF of the Children's Mercy Hospital specialty visit clinical note. If scheduling data is available, the date of the next specialty visit will be included under the 'Upcoming' column.

Click on "View All" to see all Specialty Visits for the patient. This section will include all specialty visits within the last 3 years. Please note the specialty visits section shows the most recent visits for that type (i.e. Psychology, Hematology-Oncology, etc.). For a comprehensive list of all specialty visits, please visit Patient 360.

SPECIALTY	LAST	NOTES	UPCOMING
Psychology	2w ago	📄	-
Pediatric Hematology-Oncology	2m ago	📄	-
Pediatric Cardiology	2m ago	-	-
Pediatric Orthopedic Surgery	2m ago	📄	-
Nephrology	5m ago	📄	-
Optometry	2y 1m ago	-	-
Pulmonary Disease	2y 2m ago	📄	-
Dentist	2y 5m ago	-	-
Psychologist, Clinical Child & Adolescent	2y 9m ago	📄	-

Insights

Recommended Care 7 [View All >](#)

- Asthma Care - Provider Evaluation
- Wellness Visit Adolescent (Annual)
- Depression Screening
- Tobacco Counseling
- SDOH Screening
- HPV (Catch-Up) Dose 2
- Meningococcal Group B Bexsero (2 Dose) Dose 2

Acute Visits 33

- IP Admits: 29
- ED Visits: 4
- Urgent Care: 0

Specialty Visits 9 [View All >](#)

SPECIALTY	LAST	NOTES	UPCOMING
Psychology	2w ago	📄	-
Pediatric Hematology-Oncology	2m ago	📄	-
Pediatric Cardiology	2m ago	-	-

No Potential Coding Gaps

You've got no coding gaps

Risk Score

CDPS 0.53 (MEDIUM)

Social Determinants of Health

No Recent CBO Referrals

No resources assigned

[Assign now >](#)

Potential Coding Gaps & Risk Score:

InNote displays ICD-10 diagnosis codes that have been assigned to the patient within the past two years that have not yet been recorded in the current year. Use this data to inform risk coding as clinically appropriate. Additionally, InNote displays your patient's CDPS risk score and a high, medium, or low indicator. Risk scores are presented as relative risk ratios based on an average patient with a risk score of 1.0. In other words, a patient with a risk score of 2.0 is expected to be twice as costly and a patient with a risk score of 0.9 is expected to be 10% less costly. Note: Risk scores are only presented on patients active within a CMICS Value Based Agreement.

Acute Visits:

The Acute Visits section shows all inpatient admissions, and Urgent Care visits within the last rolling 12 months (up to current date). The most recent month is on the right of the graph. If you hover over any acute visit in the graph, the visit details including date, location, and diagnosis will be shown.

- Inpatient admissions are represented by a filled red circle. The white number within the filled red circle represents the number of days a patient was admitted.
- ED Visits are represented by a filled orange circle. If an ED visit is categorized as avoidable, there will be a white "A" within the circle.
- Urgent Care Visits are represented by a dashed orange circle.

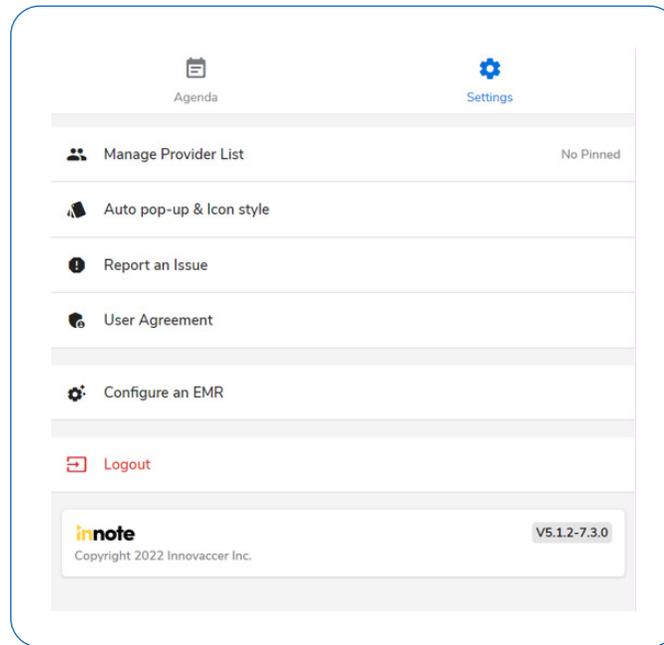
Social Determinants of Health:

The Social Determinants of Health section in InNote links to the Lift Up KC social care platform to help you connect your patients to resources, such as food pantries, housing assistance, and many more. If a patient has a positive social determinants of health screen or requests resources, this is a quick and easy way to address those needs directly within InNote. To connect the patient with a resource, click "Assign Now" to populate a list of resource categories and then follow the prompts to assign resources. For more information on how to submit direct and indirect referrals, please refer to the [Lift Up KC in InNote Quick Guide](#).

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Reminder:
Click the patient's name to access the comprehensive view of the patient's longitudinal record in Patient 360.

Settings:
The Settings section gives you access to update or change your user settings within InNote.



To move the InNote icon vertically up or down on the right side of your screen, click and hold the icon then drag up or down. This will allow you to move the icon to a position of your choice.

Manage Provider List: Administrative and Care Team Staff can pin providers to access provider's schedules within the 'Agenda' tab if scheduling data is available. To pin a provider, click the pin button to the right of the provider's name. The provider will show under 'Pinned Providers' at the top. Then click the X at the top right. Go to the 'Agenda' tab and click the drop down above the patient search bar. Select the pinned provider by clicking on their name. That will put a blue check mark by their name. Click the X again at the top right. Note you can pin as many providers as needed.

Auto pop-up & Icon style: InNote will automatically pop up on your screen each time a new patient is accessed in your EMR. To turn off this function, click the green toggle so it turns grey. InNote will still update as you navigate your EMR. Instead of popping up on your screen, the InNote arrow icon will show a green circle when new information is available. The icon style can also be changed to include addition details on the icon.



Report an Issue: You can use this section to alert Innovaccer and the CMICS team of an issue. Please be sure to include the patient EMPI or Name and DOB in the Description field. You can add screenshot attachments, if applicable. You can also contact your Population Health Network Representative or email CMICSOps@cmpcn.org with any issues or challenges you encounter while using InNote.

User Agreement: Your acknowledgment and agreement to appropriately utilize the software.

Logout: Click here to log out of InNote.