

Top Takeaways from the July **2020 CMHN Committee Meetings**

COVID-19 Resources: Children's Mercy COVID-19 Webpage & COVID-19 FAQ for Physicians and Providers

July CMHN Committee Content Now Available on Demand - Click Here to View and Select Topic of Interest

CMHN Overall 2020 Incentive Performance Report: Use to Inform Quality Improvement Efforts!

Click here to review your practice's overall 2020 incentive performance to inform your quality improvement efforts!

Quality Performance Period:

- Aetna: Apr '19 to Mar '20
- Blue KC: Jun '19 to May '20
- Cigna: Jan '19 to Dec '19

- Engagement: Based on **Engagement for CY2020**
- Clinical Quality: 13 of 24 Practices Achieved 48+ Points Out of 60
- Cost & Utilization: **Pending Updated** Rolling Year Results for Avoidable ED



TIP: Use the <u>CMHN Quality</u> Improvement Tool Kit to review and access quality improvement strategies and insights for all CMHN

incentive measures!

Click here to view the URI

& Pharynaitis Measure

Learnings slide deck!

Definition & Key

Click here to review your practice's overall 2019 incentive performance to inform your quality improvement efforts!

Important HEDIS Measure Definition Changes: Use to Update & Inform Treatment

Appropriate Treatment for URI: Summary of Measure Changes

- Removed Exclusion to Exclude Encounters with Any Diagnoses Other than URI o Implication: Denominator Increases Significantly (2.6 Times as Large)
- Changed from Member-Based Denominator to <u>Episode-Based Denominator</u>
 - o Implication: 1 Member May be Included in Measure Multiple Times
- Expanded Age Range from 3 Months to 18 Years Old to 3 Months and Older
- · Added Exclusions for Comorbid Conditions
- Added Telehealth Visits to the Episode Criteria
- Important: Measure evaluated July 1st of prior year to June 30th of the measurement year
 - o Implication: Measurement Year 2021 Evaluation Started July 1st, 2020!

<u>Click here</u> to view the HEDIS 2020 Summary of Appropriate Treatment for URI Measure Changes document from NCQA. Click here to view the HEDIS 2020 Summary of Appropriate Testing for Pharyngitis Measure Changes document from NCQA. CMHN will be updating the Appropriate Treatment for URI Report on the CMHN Portal to better inform your quality improvement efforts! More information to come from your PHM Network Rep.

Appropriate Testing for Pharyngitis: Summary of Measure Changes

- Removed Exclusion to Exclude Encounters with Any Diagnoses Other than Pharvngitis
 - o **Implication**: Denominator Increases Significantly (40% Larger)
- Changed From Member-Based Denominator to Episode-Based Denominator
- o Implication: 1 Member May be Included in Measure Multiple Times • Expanded Age Range from 3 to 18 Years Old to 3+ Years Old
- Added Exclusions for Comorbid Conditions & Competing Diagnoses
- Added Telehealth Visits to the Episode Criteria
- Important: Measure evaluated July 1st of prior year to June 30th of the measurement year
 - o Implication: Measurement Year 2021 Evaluation Started July 1st, 2020!

Click here to view the Blue KC CMHN 2020 vs. 2019 Pharyngitis and **URI Report. View your** current and prior year performance for these measures; Use this report to inform your practice's improvement efforts!

Quality Improvement Recommendations & Tips: ADHD Management

Recommended ADHD Management Tactics:

- Utilize new ADHD Compliance Report on CMHN Portal
- Schedule the Initial ADHD Visit, the 30-Day Follow Up Visit, and the 2 Follow Up Visits Within 9 Months at the Same Time
- Utilize Nurse Practitioners for Follow Up Visits
- Avoid Long ADHD Medication Holidays if Possible
 - Supports Patient's Ability to Learn Life Skills While Away from School
 - Promotes Improved Behavior and More Enjoyable Family Environment
- Utilize Applicable ADHD Medication Resources (ADHD Medication Guide, ADHD Medication Clinic Visit Template)

Click here to view the ADHD Medication Follow Up Care Definition & Key Learnings Slide Deck to inform your quality improvement efforts!

*Note: CMHN will be monitoring the impact of COVID-19 on ADHD management and compliance.

CMHN Network Operations Dashboard – **Check Out Our 2020 Accomplishments and Upcoming Activity!**

Click here to view the CMHN Network Operations Dashboard.

CMHN NETWORK OPERATIONS DASHBOARD





Highlights CMHN exceeded quality performance targets on all CMHN payer incentive measures. Overall network performance exceeded 90th percentile nationally in 8 of 10 measures! CMHN met/exceeded CY2019 cost & utilization targets for CMHN's Blue KC and Cigna value based agreements. Supported & informed practices throughout COVID-19 pandemic. CMHN advanced 6 months (Approximately \$2million) of incentives to support practice cash flow. Continued efforts to implement comprehensive CMHN EMR data feeds with Innovaccer. Implementation is 62% complete with target completion of most data feeds by end of Q3

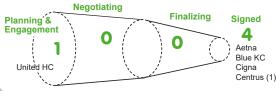
- Completed evaluation of CMHN's brand and marketing strategy. CMHN to be rebranded as Children's Mercy Health Network (CMHN) based on recommendations from a customer Tocus group.

 Developed behavioral health onboarding & integration resource packet to support & advance efforts to integrate behavioral health within primary care.

 Continued network-wide efforts to perform SDoH screening. Network SDoH screening

- rate increased from 0% at start of 2020 to 54.5% by end of May 2020.
 Continued to advance transition to Innovaccer's population health management platform.
 Completed point-of-care pilot and began to scale deployment.
 CMHN selected Aunt Bertha as an SDoH closed-loop referral platform vendor. Contract
- targeted to be finalized and signed by September 2020

Contract Pipeline



Centrus (1) **Covered Lives** 82.037 **16,475** Cigna 9,482 Aetna 0 United HC Total

Upcoming Activity

- Launching CMHN's 'Partnering to Make a Difference' marketing and branding campaign in August 2020 to elevate network and each CMHN practice's own brand.
- Adjust 2020 to leavate relevation and each Commit practices shall be an expensive shall be a value based agreement with United Healthcare (Target effective date uncertain)

 Continue to advance network's understanding of cost & utilization performance. Continue evaluation and meaningful application and use of the admissions/1000 measure.

 Continue to monitor and support improvement efforts in chlamydia screening, asthma

- management, ADHD management, and SDOH screening.

 Continued effort to transition to new Innovaccer population health management technology platform. Targeting deployment of Innovaccer solutions across all practices by end of Q3 2020. Highlights:
- O Primary Care Point-of-Care & Quality Dashboard Deployment: Deploying point-of-care, dashboard, and worklist/registry capabilities across all practices by October 2020. Advancing efforts to enable SDoH closed loop referrals and access to Children's Mercy specialty tothe.
- o Episodes of Care: Continuing effort to implement analytical framework to meaningfully engage specialty divisions. Targeted launch in late summer/fall 2020 for asthma
- diabetes, and epilepsy.

 Specialty Care Point-of-Care Design & Pilot: Partnering with specialty divisions to design a point-of-care solution designed specifically for specialists.

 Continue to measure, monitor, & support practice efforts to integrate behavioral health
- services within primary care.