Children's Mercy Top Takeaways from the March Health Network 2022 CMHN Committee Meetings

COVID-19 Resources: <u>Children's Mercy COVID-19 Webpage</u> & <u>COVID-19 FAQ for Physicians and Providers</u> Children's Mercy is Here to Support Your Practice's Efforts to Offer the COVID-19 Vaccine to Your Patients!

March CMHN Committee Content Now Available on Demand – Click Here to View Recording

Updated CMHN 2022 Incentive Performance Report: Use to Inform 2022 Improvement Efforts!

<u>Click here</u> to review your practice's rolling year performance to inform your quality improvement efforts!

Quality Performance Period:

- Aetna: July '20 to June '21
- Blue KC: Jan '21 to Dec '21
- Cigna: Oct '20 to Sept '21

- Engagement: In Progress. 10 Engagement Points Earned by End of Year
- Clinical Quality: 16 of 24
 Practices Achieving 48+
 Points Out of 60 Points
- Cost & Utilization: 23 of 24 Practices Achieving 30 Out of 30 Points

TIP: Use the <u>CMHN Quality Improvement Tool Kit</u> to review and access quality improvement strategies and insights for all CMHN incentive measures!

<u>Click here</u> to review the 2022 CMHN Incentive Distribution Framework.

What's New in the 2022 Incentive Performance Report?

- Annual well care visit measures have been combined into one measure for patients 3 to 21 years old. Previously, there were separate measures by age bands of 3-6 years, 7-11 years, and 12-21 years. Achieving compliance for the measures remains the same (i.e. evidence of one well-care visit during the measurement for each patient).
- New SDOH Screening Positivity Rate Measure: Measure evaluates % of positive SDOH screens. Full incentive earned when ≥ 2% positivity. Pro-rated incentive earned (0 to 5 points) for 0-2% positivity.

Top Recommendations & Tactics to Inform Quality Improvement in 2022

Appropriate Treatment for Pharyngitis 71% of Practices (17 of 24) Not Meeting 2022 Target

- Key Tactic:
 - ^o Make sure to perform step test when patients diagnosed with pharyngitis and prescribed antibiotics.
 - Insights:
 - Recent performance decreases are primarily due to practices trying to keep potential COVID positive kids out of clinic. With a recent history of strep, or presumptive strep, providers prescribed antibiotics without having them come in for a strep test.

Click to view the Appropriate Treatment for Pharyngitis definition & key learnings from Fall 2021 deep dive!

Chlamydia Screening 42% of Practices (10 of 24) Not Meeting 2022 Target

- Key Tactics:
 During pre-visit planning, add chlamydia screening orders for females on contraceptives
- Manage chlamydia screening test process in-house
- Use <u>Innovaccer Worklists</u> to identify applicable patients. Outreach based on need of well visit.
- <u>Click to view</u> Chlamydia Screening Specialty Spotlight featuring Dr. William Adelman of Children's Mercy Adolescent Medicine

Quality Improvement Tool Kit to review and access quality improvement strategies and insights for all CMHN incentive measures!

Click to view the Chlamydia Screening definition & key tactics slide deck.

Risk Adjustment Refresher: Understanding What It Is & How to Impact!

Click to view a Risk Adjustment Tip Sheet to learn about risk scores & risk adjustment.

Why is Risk Adjustment Important?

Our network's cost performance within value-based agreements is dependent on risk adjusted cost.

How Can I Influence My **Practice's Risk Score to Ensure** It Appropriately Reflects the **Risk of My Patients?**

Ensure your risk score is accurate by coding all diagnoses (at the appropriate acuity) managed during your clinic visits.

Click here

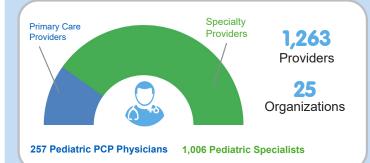
Children's Mercy

Health Network

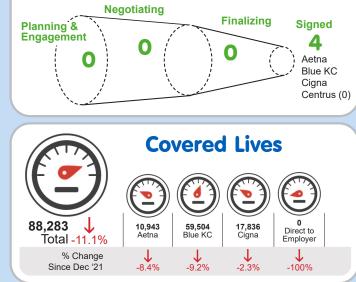
to view your practice's risk score relative to the network and other practices.

CMHN Network Operations Dashboard – Check Out Our Accomplishments and Upcoming Activity in the Next Quarter!

CMHN NETWORK OPERATIONS DASHBOARD



Contract Pipeline



Highlights

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- Developed a comprehensive SDOH Network Guide to support practice efforts to improve SDOH screening and referral workflows in alignment with updated requirements & expectations.
- Launched a new SDOH pilot, with MOUs finalized with 2 of 3 community based organizations (CBOs) to further develop relationship, evaluate/improve the 'closed loop' social need referral workflow, and provide social need services to patients in 2022.
- Developed proposed 'CMHN Practice 2022 Incentive Model' in alignment with updated terms within CMHN value based agreements and anticipated movement toward increasing downside risk
- Continued efforts to measure, monitor, and support practice efforts to integrate behavioral health services within primary care.
- o Increased awareness to state BH programs in MO (MO CPAP) and KS (KSKidsMAP).
- Continued effort to implement Innovaccer's Population Health technology platform. o Continued effort to integrate Lift Up KC (www.liftupkc.org) into Innovaccer InNote and enable access to Children's Mercy clinical notes
- o Enabled care teams to access Innovaccer dashboards (CIN/HEDIS quality) directly from InNote
- Initiated and progressing through quality improvement initiatives and deep dives for ADHD follow up care and Asthma Medication Ratio

Upcoming Activity

- Finalize the 'CMHN Practice Incentive Model' in alignment with updated terms within CMHN value based agreements.
- Collect and develop an inventory of significant practice changes (processes, staffing, technology, infrastructure) made since launch of network in Fall of 2015 to inform and advance network. Launch a new community collaborative learning network to create a shared clinical pathway for
- common specialty conditions (initial pilot focus: chronic abdominal pain).
- Continue SDOH pilot with 3 community based organizations (CBOs) to evaluate/improve the 'closed loop' social need referral workflow and provide social need services to patients. Continue to monitor, evaluate, and improve SDOH screening and referral processes
- Continue to measure, monitor, and support practice and network efforts to integrate BH services within primary care.
- o Partner with Blue KC to launch pilot of Psychiatric Collaborative Care Model in 2022 Distribute and promote completion of on-demand CM behavioral health 'master class' content.
- Evaluate network-level strategies to address behavioral health service needs Continue to advance deployment and use of Innovaccer population health management platform.
- o Primary Care: Adding Children's Mercy specialty notes and SDOH referrals (via Lift Up KC). Ongoing education and re-engagement to drive care team adoption.
- o Episodes of Care: Continue effort to implement analytical framework to meaningfully engage specialty divisions on total cost of care (initial focus on asthma, diabetes, and epilepsy).
- Initiate further collaboration with CM Care Management & Patient Family Services to increase awareness and understanding of value based care metrics/outcomes & improve care. Launch 2022 quality improvement initiatives (HPV vaccination, tobacco screening & counseling).

February 2022

Click to Access Prior Monthly CMHN Committee Takeaways

Questions or Comments? Please ask your Children's Mercy Health Network PHM Network Representative or contact Children's Mercy Health Network staff at ProviderRelations@cmpcn.org.