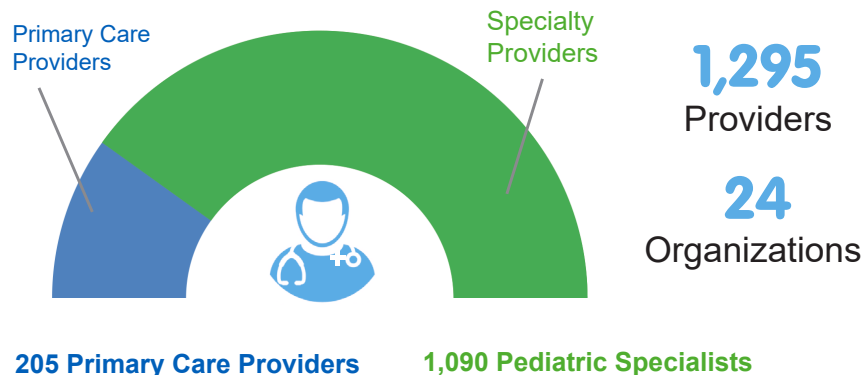


CMHN NETWORK OPERATIONS DASHBOARD



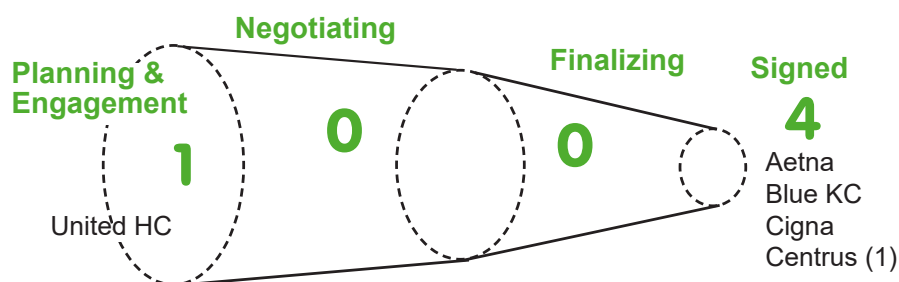
Children's Mercy
Health Network



Highlights

- CMHN & Children's Mercy continue to support & inform practices throughout COVID-19 pandemic.
- Launched CMHN's 'Partnering to Make a Difference' marketing and branding campaign in August 2020 to elevate network and each CMHN practice's own brand.
- Continued efforts to implement comprehensive CMHN EMR data feeds with Innovaccer. Implementation is 82% complete with target completion of most data feeds by end of Q4 2020.
- CMHN turned off legacy population health management platform and enabled Innovaccer's CIN Quality Performance Dashboard and patient outreach worklists.
- Continued effort to deploy Innovaccer point-of-care solution (InNote). Approximately 30% complete with remaining practices targeted for Q4 2020 or Q1 2021.
- Continued network-wide efforts to perform SDOH screening. Network SDOH screening rate increased from 0% at start of 2020 to 77.3% as of end of September 2020.
- CMHN initiated implementation of CMICS branded Aunt Bertha platform for SDOH closed-loop referrals.
- CMHN co-hosted a Community Connect Workshop with Saint Luke's Health System in Nov 2020. Workshops to be held quarterly with focus on partnering with community benefit organizations.
- Designed a Behavioral Health Integration Report to help measure, inform, and evaluate level and impact of behavioral health integration.

Contract Pipeline



Upcoming Activity

- Review & update the 'CMHN Practice Incentive Model' in alignment with updated terms within CMHN value based agreements.
- Continue to monitor and support improvement efforts in Appropriate Treatment for URI (new episode-based measure), ADHD management, Well Visits 15 to 30 months (new measure), Avoidable ED Visits, and SDOH screening.
- Re-educate CMHN practices on risk adjustment and deploy Innovaccer capabilities to inform risk coding.
- Continued effort to transition to new Innovaccer population health management technology platform. Highlights include:
 - **Primary Care Point-of-Care:** Adding Children's Mercy specialty notes, risk coding opportunities, and SDOH referrals in Q1 2021
 - **Episodes of Care:** Continuing effort to implement analytical framework to meaningfully engage specialty divisions. Targeted launch in Q1 2021 for asthma, diabetes, and epilepsy.
 - **Specialty Care Point-of-Care Design & Pilot:** Partnering with specialty divisions to design a point-of-care solution designed specifically for specialists. Targeting pilot in Q1 2021.
- Continue to measure, monitor, & support practice efforts to integrate behavioral health services within primary care. Partnering with Blue KC to pilot a Psychiatric Collaborative Care Model in Q1/Q2 of 2021.
- Evaluate potential use and integration of Children's Mercy's 'MyCare' app within Innovaccer. MyCare is designed to engage and motivate patients with 1+ chronic condition to better manage their health.
- Children's Mercy to pilot use of Innovaccer's care management platform to advance CM's care navigation strategy (optimize care plan workflow with 1 plan across the care continuum).

Covered Lives

