



Children's Mercy  
Health Network

## Top Takeaways from the March 2021 CMHN Committee Meetings

COVID-19 Resources: [Children's Mercy COVID-19 Webpage](#) & [COVID-19 FAQ for Physicians and Providers](#)

March CMHN Committee Content Now Available on Demand – [Click Here](#) to View and Select Topic of Interest

[Click here](#) to view the Children's Mercy PedsGuide website. This application was featured by Dr. Brandon Kennedy during the CMHN March 2021 Clinical Quality & Clinical Practice Standards Committee meeting. Click the recording above to learn more information about PedsGuide!

### CMHN Overall 2020 Incentive Performance Report: Use to Inform Quality Improvement Efforts!

[Click here](#) to review your practice's overall 2020 incentive performance to inform your quality improvement efforts!

Quality Performance Period:

- Aetna: Oct '19 to Sept '20
- Blue KC: Jan '20 to Dec '20
- Cigna: Jul '19 to Jun '20

- **Engagement:** 23 of 24 Practices Achieved All 10 Points!
- **Clinical Quality:** 9 of 24 Practices Achieved 54+ Points Out of 60
- **Cost & Utilization:** All Practices Achieved 30 Points Out of 30



#### TIP:

Use the [CMHN Quality Improvement Tool Kit](#) to review and access quality improvement strategies and insights for all CMHN incentive measures!

[Click here](#) to review the 2021 CMHN Incentive Distribution Framework!

### Resource Updates for Social Determinants of Health (SDoH) Screening Measure

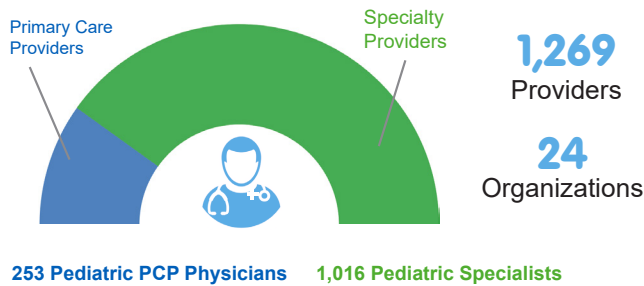
The CMHN 2021 Incentive Model includes updates to the Social Determinants of Health (SDoH) Screening measure. Here is a key summary of those changes and updates:

- Denominator now includes all attributed members with at least 1 PCP office visit claim in calendar year 2021 (previously only included sick visits)
- Addition of Social Environment screening to minimum requirement. For examples of this requirement, click [here](#) to view the CMHN Social Determinants of Health (SDoH) Screening FAQ.
- ICD-10 Z code is required for positive screenings
- Name of screening tool and the results of the screening must be documented in the EMR
- PCP visits conducted via telehealth will be included in the denominator
- SDoH screening can be completed via telehealth
  - Ensure the Place of Service (POS) Code 02 is included on the claim if completing the screening via telehealth!

For more information on additional SDoH screening updates and strategies, please [click here to view the update CMHN Social Determinants of Health \(SDoH\) Screening FAQ!](#)

## CMHN Network Operations Dashboard – Check Out Our Accomplishments and Upcoming Activity in the Next Quarter!

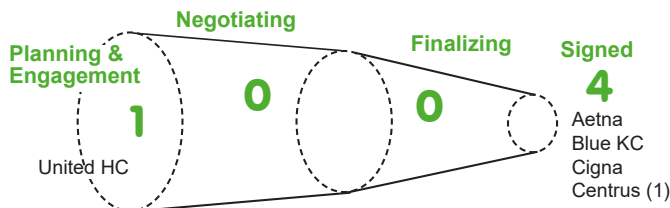
### CMHN NETWORK OPERATIONS DASHBOARD



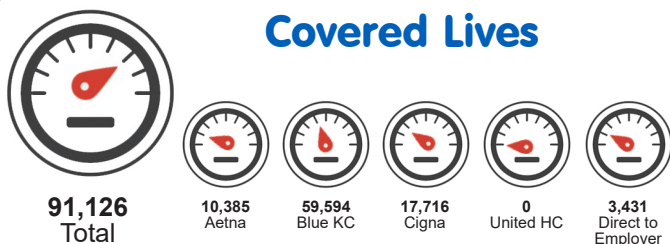
#### Highlights

- CMHN & Children's Mercy continue to support & inform practices throughout COVID-19 pandemic.
- Continued efforts to implement comprehensive CMHN EMR data feeds with Innovaccer. Implementation is 52% complete with targeted completion of all data feeds by end of Q2 2021.
- Continued effort to deploy Innovaccer point-of-care solution (InNote). Approximately 52% complete with remaining practices targeted by end Q2 2021.
- Re-educated CMHN practices on risk adjustment and deployed Innovaccer capabilities at the point of care (InNote) to inform risk coding.
- Continued network-wide efforts to perform SDOH screening. Network SDOH screening rate increased from 0% at start of 2020 to 86.3% as of end of December 2020. Network practices adjusted clinical workflows to accommodate new 2021 SDOH screening requirements.
- CMHN worked closely with Children's Mercy Marketing & Communication to develop a name and logo for a Children's Mercy branded Aunt Bertha website targeted to launch in late Q1/early Q2 2021.
- CMHN initiated a Community Based Organization (CBO) Champions Group to develop relationships and strong engagement with a small group of CBOs.
- Developed an updated '2021 CMHN Practice Incentive Model' in alignment with updated terms within CMHN value based agreements.
- Children's Mercy initiated pilot of Innovaccer's care management platform to advance and inform CM's care navigation strategy (optimize care plan workflow with 1 plan across the care continuum).
- Children's Mercy initiated effort to pilot use of Children's Mercy's 'MyCare' app on the Innovaccer platform. MyCare is designed to engage and motivate patients with 1+ chronic condition to better manage their health.

#### Contract Pipeline



#### Covered Lives



#### Upcoming Activity

- Finalize the '2021 CMHN Practice Incentive Model' in alignment with 2021 CMHN value based agreement terms.
- Continue to monitor and support improvement efforts in Appropriate Treatment for URI (new episode-based measure), ADHD management, Well Visits 15 to 30 months (new measure), Avoidable ED Visits, and SDOH screening.
- Continued effort to transition to new Innovaccer population health management technology platform. Highlights include:
  - **Primary Care Point-of-Care:** Adding Children's Mercy specialty notes and SDOH referrals in Q2 2021.
  - **Episodes of Care:** Continuing effort to implement analytical framework to meaningfully engage specialty divisions. Targeted launch in Q2 2021 for asthma, diabetes, and epilepsy.
  - **Specialty Care Point-of-Care Design & Pilot:** Partnering with specialty divisions to design a point-of-care solution designed specifically for specialists. Targeting pilot in Q2/Q3 2021.
- Continue to measure, monitor, & support practice efforts to integrate behavioral health services within primary care. Partnering with Blue KC to pilot a Psychiatric Collaborative Care Model in Q2/Q3 of 2021.
- Continue to refine and update the Behavioral Health Integration Report to help measure, inform, and evaluate level and impact of behavioral health integration.
- Children's Mercy to continue to pilot use of Innovaccer's care management platform through most of Q2 to inform CM's longer term care navigation strategy.

February 2021

### Quarterly CHN Clinical Integration Quality & Engagement Report

[Click here to view the CHN Clinical Integration Quality & Engagement Report!](#) Performance based on measurement period from November 2019 through October 2020 | Includes all patients regardless of payer.

[Click to Access Prior Monthly CMHN Committee Takeaways](#)

Questions or Comments? Please ask your Children's Mercy Health Network PHM Network Representative or contact Children's Mercy Health Network staff at [ProviderRelations@cmpcn.org](mailto:ProviderRelations@cmpcn.org).