



Children's Mercy  
Health Network

## Top Takeaways from the November 2020 CMHN Committee Meetings

COVID-19 Resources: [Children's Mercy COVID-19 Webpage](#) & [COVID-19 FAQ for Physicians and Providers](#)

November CMHN Committee Content Now Available on Demand – [Click Here](#) to View and Select Topic of Interest

### CMHN Overall 2020 Incentive Performance Report: Use to Inform Quality Improvement Efforts!

[Click here](#) to review your practice's overall 2020 incentive performance to inform your quality improvement efforts!

Quality Performance Period:

- Aetna: Apr '19 to Mar '20
- Blue KC: Jul '19 to Jun '20
- Cigna: Jul '19 to Jun '20

- **Engagement:** Based on Engagement for CY2020
- **Clinical Quality:** 17 of 24 Practices Achieved 48+ Points Out of 60
- **Cost & Utilization:** 24 of 24 Practices Achieving 15+ Points Out of 30



### TIP:

Use the [CMHN Quality Improvement Tool Kit](#) to review and access quality improvement strategies and insights for all CMHN incentive measures!

### Quality Improvement Recommendations & Tips – Outreach to Maximize Incentives for 2020!

CMHN recommends focusing your quality improvement efforts on the measures below to maximize your practice's incentives for 2020. If you have questions about how to run patient worklists in Innovaccer, please contact your PHM Network Rep or [click here to view the Innovaccer Worklist Quick Guide](#).

**Well Child Visits (3-6 Years of Life):** Patient Needs Well Visit Prior to End of 2020

**Option 1:** Use Innovaccer Worklists to Identify and Outreach to Patients

**Option 2:** Use Innovaccer Automated Interactive Voice Response (IVR) Messages to Remind Patients in Need of 3-6 Year Old Well Visits

#### **Social Determinant of Health Screening:**

Ensure SDoH Screening is Completed at Both Well & Sick Visits

**Consideration:** Potential Outreach to Patients in Need of SDoH Screening Based on Non-Compliant Patients in SDoH Report

**ADHD Follow Up Care (Continuation Phase):** Patients Needs an Additional ADHD Visit in CY2020

Patient lists to be shared with practices. Only 1 more patient needed to exceed the target threshold!

**Age 13 Immunizations:** Patient Needs 1 More Immunization Prior to End of 2020

Use Innovaccer Worklists to Identify & Outreach to Patients

## Inappropriate Treatment for Upper Respiratory Infection – New Learnings Providers Need to Know!

After a detailed review with Pediatric Associates of URI patient examples, new nuances to previously identified key learnings were discovered.

Thank you, Pediatric Associates, for your patient examples and help with this URI deep dive!

### Key Quality Improvement Learnings & Considerations:

1. Nonsuppurative otitis media diagnoses are not competing diagnoses since they do not warrant an antibiotic.

Ensure EMR templates are linking correct acute otitis media (AOM) CPT code to patient visits. In several instances, providers were using EMR templates that link AOM codes these providers intended to be for suppurative otitis media, but which were coded as for nonsuppurative otitis media. Examples of AOM codes that are for nonsuppurative otitis media commonly found in some EMR templates include but are not limited to H65.191, H65.192, and H65.193.

2. Ensure competing diagnoses are “linked” to claim (if not included on claim, payer will not exclude patient)

Common competing diagnosis include but are not limited to: suppurative otitis media, acute/chronic sinusitis, pneumonia, pharyngitis, streptococcal, tonsillitis, or other bacterial infection diagnoses.

[Click here](#) to view the URI Provider Quick Reference Guide!

## Population Health Management Technology Platform Innovaccer: New Features & Education Spotlight

InNote, Innovaccer’s point of care application, now includes PPSV23 vaccination and Social Determinants of Health (SDoH) screening recommended care items! If either of these items are due for your patient, this recommended care item will be shown within InNote.



**Click below to view the educational videos for each Innovaccer application!**

- [Innovaccer Introduction Video](#) (1:38)
- [InNote Video](#) (5:13)
- [Patient 360 Video](#) (3:00)
- [Worklists Video](#) (2:15)
- [Dashboards Video](#) (2:26)

**CMHN offers practice-specific Innovaccer training!** Contact your PHM Network Representative to schedule Innovaccer training for providers and care team staff at a time most convenient to your practice!

## Quarterly CHN Clinical Integration Quality & Engagement Report

[Click here to view the CHN Clinical Integration Quality & Engagement Report!](#) Performance based on measurement period from August 2019 through July 2020 | Includes all patients regardless of payer.

[Click here](#) to view the updated CMHN Clinical Integration Measure Definitions

[Click to Access Prior Monthly CMHN Committee Takeaways](#)

Questions or Comments? Please ask your Children’s Mercy Health Network PHM Network Representative or contact Children’s Mercy Health Network staff at [ProviderRelations@cmpcn.org](mailto:ProviderRelations@cmpcn.org).