

Children's Mercy Top Takeaways from the January Health Network 2022 CMHN Committee Meetings

COVID-19 Resources: <u>Children's Mercy COVID-19 Webpage</u> & <u>COVID-19 FAQ for Physicians and Providers</u> Children's Mercy is Here to Support Your Practice's Efforts to Offer the COVID-19 Vaccine to Your Patients!

January CMHN Committee Content Now Available on Demand - Click Here to View Recording

Take Action Now to Ensure Your Practice is Meeting New 2022 Social Determinants of Health Screening and Referral Requirements



- 1. Update Practice Screening Verbiage to Utilize Validated, Evidence Based Screening Questions
- 2. Educate All Care Team Members on Screening Best Practices and Talking Points
- 3. Implement Workflow to Address Positive Screens and Record Interventions in the Patient's Chart

Your PHM Network Rep will work closely with your practice to update SDOH processes. Please use the <u>CMHN SDOH Network Guide</u> to learn more about SDOH best practices, SDOH talking points, clinically validated tools, tips to increase true positive screens, and recommended workflows to address positive screens.

What's New in the Blue KC SDOH Measure:

- 1. Target Lowered from 75% to 70%
- 2. Interventions Must Be Offered if Positive Screen
- 3. Incentive Based on Both Screening AND Positivity Rate
- 4. Attestation Requirement

Click here to review the Blue KC SDOH FAQ to learn more

Important: Blue KC's 2022 CMHN value based agreement includes a new incentive (\$1.50 PMPM) to have a 2% or higher SDOH screening positivity rate.

How to Increase Positive Screenings?

Please standardize your SDOH screening process with validated questions and review tips included in the SDOH Network Guide

Please Take Action to Sign Up for Missouri and/or Kansas Behavioral Health Programs to Help Treat & Manage Mental Health Concerns!

Missouri Child Psychiatry Access Project (MO CPAP)

- Same-Day Psychiatric Consultations within 30 Minutes
 - o Mon to Fri, 10am-6pm
- Case Management / Care Coordination Services
 - o Up to 90 days to ensure connection to needed resources



KSKidsMAP

- Scheduled Psychiatric Team Consultations
 - Mon to Fri, must call to schedule in advance
- Resources
 - No direct patient contact, but will give you resources to share with your patient

Click to Enroll

Enroll today to support your care teams efforts to treat and manage patients with mental health concerns!

Quarterly CMHN Clinical Integration Quality & Engagement Report

Click here to view the CMHN Clinical Integration Quality & **Engagement Report!** Performance based on measurement period from October 2020 through September 2021 | Includes all patients regardless of payer.

Click to See How to Access Your Practice/Provider Results Directly from InNote

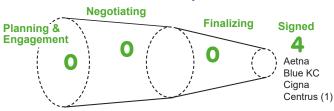
CMHN Network Operations Dashboard – **Check Out Our Accomplishments and Upcoming Activity in the Next Quarter!**

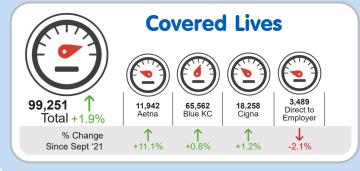
CMHN NETWORK OPERATIONS DASHBOARD





Contract Pipeline





Highlights

- Continued efforts to measure, monitor, and support practice efforts to integrate behavioral health services within primary care
- BH Integration Manual updated to include suicide assessment best practices and resources.
 Increased awareness to state BH programs in MO (MO CPAP) and KS (KSKidsMAP).
- Developed and distributed a tip sheet on pneumococcal vaccination (PCV13, PPSV23) for high risk patients to inform primary care and specialty care improvement efforts.
- Children's Mercy experts presented on following topics to improve care and experience: Comfort Promise (tactics & resources to increase comfort for needle procedures), Screening and Referral for SDOH (Dr. Jeffrey Colvin), De-Labeling Penicillin Allergies (Dr. Amol Purandare).
- Continued effort to implement Innovaccer's Population Health technology platform.

 o Completed implementation of CMHN EMR daily data feeds and deployment of Innovaccer
- point-of-care solution (InNote) to nearly all practices
 o Added risk coding gaps and updated several recommended care items (e.g. season flu,
- rotavirus, lead screening) based on practice feedback.

 Deployed monthly end-of-year quality improvement packets to help practices identify and take
- action on non-compliant patients.

 Compiled a SDOH screening survey report to understand current SDOH screening processes and inform ongoing work to refine and improve
- Highlighted national value based care payment & industry trends and potential implications
- Featured two CMHN quality improvement posters (SDOH, Chlamydia Screening) in Children's Mercy National Healthcare Quality Week Poster Session

Upcoming Activity

- Review & update the 'CMHN Practice Incentive Model' in alignment with updated terms within CMHN value based agreements and anticipated movement toward increasing downside risk.
- Continue plan to launch a new SDOH pilot in 2022 to fund 1 to 3 community based organizations (CBOs) to further develop relationship, evaluate/improve the 'closed loop' social need referral workflow, and provide social need services to patients.
- Continue to monitor, evaluate, and improve SDOH screening and referral processes
- Continue to measure, monitor, and support practice and network efforts to integrate BH services within primary care.
 - o Partner with Blue KC to launch pilot of Psychiatric Collaborative Care Model in 2022.
- o Distribute and promote completion of on-demand CM behavioral health 'master class' content.
- o Evaluate network-level strategies to address behavioral health service needs
- Launch a new community collaborative learning network to create a shared clinical pathway for common specialty conditions (initial pilot focus; chronic abdominal pain).
- Continue to advance deployment and use of Innovaccer population health management platform. o Primary Care: Adding Children's Mercy specialty notes and SDOH referrals (via Lift Up KC).
- Ongoing education and re-engagement to drive care team adoption.

 o Episodes of Care: Continue effort to implement analytical framework to meaningfully engage specialty divisions on total cost of care (initial focus on asthma, diabetes, and epilepsy)
- Initiate collaboration with CM Care Management & Patient Family Services to increase awareness and understanding of value based care metrics/outcomes & improve care
- Launch 2022 quality improvement initiatives (ADHD, Asthma Medication Ratio, HPV vaccination, tobacco screening & counseling).

December 2021

Click to Access Prior Monthly CMHN Committee Takeaways

Questions or Comments? Please ask your Children's Mercy Health Network PHM Network Representative or contact Children's Mercy Health Network staff at ProviderRelations@cmpcn.org.