## Child and Adolescent Annual Well-Care Visits (3-21 Years Old)

- Measure Definition
  - Eligible Population
    - Patients 3-21 years old as of December 31<sup>st</sup> of the measurement year

## This new measure combines three age groups:

- 3-11 years [New Age Group]
- 12-17 years
- 18-21 years

- Compliance
  - Evidence of at least one well-care visit with a primary care provider during the measurement year
- Continuous Enrollment Period
  - No more than one gap in enrollment of up to 45 days during the measurement year



## Child and Adolescent Annual Well-Care Visits (3-21 Years Old)

Key Quality Improvement Strategies for Success



- Utilize InNote to Identify Well Visit Care Gaps at the Point of Care
- Patient Outreach Using Innovaccer Worklists to Target Patients in Need of Well Visit
- Schedule Patients for Annual Well Visit When Patient Checks Out from Sick Visit
- Follow Up on Well Visit No Shows within 24 Hours of Missed Visit
- Appointment Reminders Phone Calls and Text Messages
- Sick-to-Well Visit Conversion if Time & Resources are Available
- Use <u>Chart Alerts</u> for Patients that Frequently Come to Your Office for Sick Visits, but No Show for Well Visits (if Functionality Available within EMR)

Tactics & Strategies Mirror Existing Annual Well-Child Visit (3-6 Years, 12+ Years) Measures!

Blue KC to Targeting to Share Performance on New 3 to 21 Well Visit Measure in March 2020

