

WELL-CHILD VISITS IN THE FIRST 15 MONTHS OF LIFE

- **Payer Measure Definition – HEDIS Specifications**
 - **Eligible Population:** Includes patients who have turned 15 months old in the measurement year
 - **Compliance:** At least 6 well-visits with a primary care provider within the first 15 months (no grace period);
Minimum of 14 days between visits
 - **Continuous Enrollment Requirement:** 31 days through 15 months of age. No more than one gap in enrollment of up to 45 days during the continuous enrollment period.

Blue KC Target 2019 Target: 88.3% (Increase of 3.1% Points)
(Approximately HEDIS 90th Percentile)

WELL-CHILD VISITS IN THE FIRST 15 MONTHS OF LIFE

- **CHN Clinical Integration Measure Definition – Graduated 15-Month Well Visit Compliance**

- **Eligible Population:** Includes patients who are between birth and 15 months old in the measurement year
- **Compliance:** At least 7 well-visits by 16 months old (15 months + 30 day grace period)

Eligible Population	Measures	Key References
Eligibility based on patients who are between birth and 15 months of age in the measurement year.	- Evidence of the required number of well-visits with a primary care provider (pediatrics, family medicine, nurse practitioner, physician assistant) according to the following age-based criteria.	- 2016 American Academy of Pediatrics: Recommendations for Preventive Pediatric Health Care
Exclusions: - Patient ever in hospice	<u>Age (Months)</u>	<u>Minimum Required Well-Visits</u>
	1	1
	2	2
	4	3
	6	4
	9	5
	12	6
	15	7
	* A minimum of 14 days must occur between sequential visits.	
* Includes a grace period of 30 days to allow services rendered within 30 days of a child turning 15 months to be considered for compliance.		

WELL-CHILD VISITS IN THE FIRST 15 MONTHS OF LIFE

- American Academy of Pediatrics – Bright Futures Recommendations for Preventive Pediatric Health Care (See Last Page)

- Recommended Preventive Visit Schedule

1. 3-5 Day Visit

** A 2 week visit may be added for clinical reasons but may not count toward 6 visits due to the 2 week minimum.

2. By 1 Month Visit (Recommended at 3-4th week of life; minimum of 2 weeks after 3-5 Day Visit)

3. 2 Month Visit

4. 4 Month Visit

5. 6 Month Visit

6. 9 Month Visit

7. 12 Month Visit

8. 15 Month Visit (typically performed after 15 months old)

			INFANCY								
AGE ¹	Prenatal ²	Newborn ³	3-5 d ⁴	By 1 mo	2 mo	4 mo	6 mo	9 mo	12 mo	15 mo	
HISTORY Initial/Interval	●	●	●	●	●	●	●	●	●	●	

WELL-CHILD VISITS IN THE FIRST 15 MONTHS OF LIFE - BEST PRACTICES

- **Summarized Best Practices**

- Schedule the next recommended visit before the family leaves the office. If possible, schedule the next visit when the family arrives and is waiting in the waiting room. May consider scheduling multiple future preventive visits.
- Have physicians and care staff remind families about the importance of 15-month well visits during the visit and schedule the next appointment before the family leaves.
- Send patient reminders (via email, phone, text, robo-calls) about a patient's upcoming appointment.
- Schedule the "By 1 Month Visit" the 3rd or 4th week of Life to Ensure 14 Day Minimum is Exceeded

→ **Why?** Ensure both well visits within first month of life count toward compliance!

15 MONTH WELL-VISIT MEASURE RESOURCES

- CHN Portal 15 Month Well Visit Report – How to Use to Support Your Quality Improvement Efforts (*Enclosure #5, Page 37*)

Why Important:

1. Blue KC increased target to ~90th Percentile (Increase of 3.1% Points)
2. Ability to Understand Compliance Status as a Child Ages
3. Understand Compliance Detail

- Features “On Track to Meet Measure” Column to Inform Patient “Compliance Status” as the Patient Ages
- Displays Date of Every Well Child Visit for Each Patient

On Track to Meet Measure			
Age	AAP	# Visits	On Track
2 Months	3	>=2	Yes
4 Months	4	>=3	Yes
6 Months	5	>=4	Yes
9 Months	6	>=5	Yes
12 Months	7	>=6	Yes

Well Visits Must Be At Least 14 Days Apart to Count Toward Compliance!

- Visits Not Counting Toward Compliance Highlighted in Red Text.
- “# of Visits (Min of 14 days apart)” in Red Text if 1 or More Visits Within 14 Days

Age (Months old)	# Visits (Minimum 14 days apart)	Expected # Visits Based on Age	# of Missed Visit Opportunities	On Track to Meet Measure	1st Visit	2nd Visit	3rd Visit	4th Visit
11	5	5	0	Yes	1/23/2018	2/2/2018	3/19/2018	5/18/2018
11	6	5	0	Yes	1/26/2018	2/12/2018	4/2/2018	5/23/2018

15 MONTH WELL-VISIT MEASURE RESOURCES

Red Text Helps to Quickly Identify Visits Not Counting Toward Compliance

Well Visit 15 Month Graduated Compliance - Patient Detail Report

Report Creation Date: 1/14/2019

Enrolled Health Plan: Aetna, BlueKC, BlueKC Quality, Cigna

Applicable Claims Data: Evaluated based on Claims data available on 1/14/2019 5:36:51 PM

For purposes of claims run out and data processing, the report only includes patients aged over 2 months old.

First Name	Last Name	DOB	Age (Months old)	# Visits (Minimum 14 days apart)	Expected # Visits Based on Age	# of Missed Visit Opportunities	On Track to Meet Measure	1st Visit	2nd Visit	3rd Visit
FIRST NAME	LAST NAME	DOB	13	6	6	0	Yes	12/8/2017	12/20/2017	2/5/2018
FIRST NAME	LAST NAME	DOB	13	6	6	0	Yes	12/20/2017	2/12/2018	4/12/2018
FIRST NAME	LAST NAME	DOB	13	6	6	0	Yes	12/12/2017	12/22/2017	2/7/2018
FIRST NAME	LAST NAME	DOB	13	5	6	1	No	2/9/2018	4/13/2018	6/11/2018
FIRST NAME	LAST NAME	DOB	13	7	6	0	Yes	12/13/2017	1/2/2018	2/13/2018
FIRST NAME	LAST NAME	DOB	13	6	6	0	Yes	12/15/2017	12/22/2017	2/16/2018
FIRST NAME	LAST NAME	DOB	13	6	6	0	Yes	12/15/2017	1/5/2018	2/12/2018
FIRST NAME	LAST NAME	DOB	13	7	6	0	Yes	12/18/2017	1/3/2018	2/14/2018
FIRST NAME	LAST NAME	DOB	12	6	6	0	Yes	12/18/2017	1/8/2018	2/16/2018
FIRST NAME	LAST NAME	DOB	12	6	6	0	Yes	12/16/2017	12/19/2017	1/4/2018
FIRST NAME	LAST NAME	DOB	12	7	6	0	Yes	12/22/2017	1/10/2018	2/26/2018
FIRST NAME	LAST NAME	DOB	12	6	6	0	Yes	12/22/2017	1/10/2018	2/21/2018
FIRST NAME	LAST NAME	DOB	12	6	6	0	Yes	12/28/2017	1/19/2018	3/2/2018
FIRST NAME	LAST NAME	DOB	12	3	6	3	No	12/29/2017	2/28/2018	5/11/2018

Well Visits Must Be At Least 14 Days Apart to Count Toward Compliance!

15 MONTH WELL-VISIT MEASURE RESOURCES

- **CHN Portal 15 Month Well Visit Report – How to Use to Support Your Quality Improvement Efforts** (*Enclosure #5, Page 38*)
- **Recommended Outreach Tactics**
 - **Basic:** Review Patients as They Age Who Are Not on Track to Meet Measure
 - **Targeted:** Short-Term Improvement: Target patients with only 1 missed opportunity with five of six necessary well visits

Expected # Visits Based on Age	# of Missed Visit Opportunities	On Track to Meet Measure
6	1	No
6	1	No

1 Actual # of Visits: Set Filter to 5		2 # of Missed Visit Opportunities: Set Filter to 1	3 On Track: Set Filter to No
Actual # Visits (Minimum 14 days apart)	Expected # Visits Based on Age	# of Missed Visit Opportunities	On Track to Meet Measure
5	6	1	No

If Interested, CHN PCMH or Provider Relations Staff Can Share a Targeted Patient List with Your Practice on an Ongoing Basis. Contact Your PR Rep for Further Information!