

To file an appeal:

Call UnitedHealthcare Community Plan Kansas at **1-877-542-9238** and tell them you want to file an appeal. TTY users, call 711. If you speak another language or need American Sign Language you can ask for an interpreter at no cost to you.

Or you can write:

UnitedHealthcare Community Plan - Kansas

Attention: Appeals and Grievance

P.O. Box 31364

Salt Lake City, UT 84131-0364

UnitedHealthcare Community Plan of Kansas will make a decision within 30 days of receipt of the request.

If you or your doctor want an expedited (fast) decision because your health is at risk, call Member Services at 1-877-542-9238. UnitedHealthcare Community Plan of Kansas makes expedited appeal decisions within 72 hours of receiving the appeal request.